

WE HAVE IT ALL

PALLADIUM
HOTEL GROUP

The goal of **Palladium Hotel Group®** is to create unforgettable travel experiences and ensure you have a worry-free vacation after a difficult year. We want you to enjoy a carefree vacation, therefore, from Palladium Hotel Group®, we offer you SARS-CoV-2 viral detection test service (on request, with additional charge), available for all our customers at **Grand Palladium Palace Ibiza Resort & Spa**.

The tests will be carried out by certified personnel from the reputed "LABORATORIO DR. MARÍ", which complies with all the requirements of Decree 100/2010 which regulates the health authorization procedure of health centers, services and establishments and the operation of the Registry of Health Centers, Services and Establishments of the Balearic Islands.

- **Antigen Test: results in less than 1 hour. Unit price € 40.**
- **PCR: results in less than 24 hours. Unit price € 110.**

The **appointment** can be requested online through a digital application, web platform or WhatsApp channel of the private laboratory.

Email: palladium@laboratoriodrmari.es

Telephone y whatsapp of the laboratory: (+34) 613 008 70

The results will be sent directly and only to each patient, to the email provided by them during the test. Our hotels have a rigorous hygienic-sanitary protocol, certified by SGS, a world leader in inspection, verification and testing.

We are prepared to offer the best travel experience!

Sincerely,

Terms & conditions:

* SARS-CoV-2 test and analysis service, available at the Grand Palladium Palace Ibiza Resort & Spa resort, upon request, prior reservation and additional charge. For more information, please consult with the hotel.

* Charges will be made directly between the laboratory and the patients (cash or card).

* Extraction room and patient reception located in the Grand Palladium Palace Ibiza Resort & Spa facilities.

* At Palladium Hotel Group® we are making every single effort to redefine the travel experience. This industry-leading initiative has only one goal in mind: to make sure our guests enjoy every second of their vacation. We are taking this initiative for non-profitable purposes, but to make it easier for our guests to take the SARS-CoV-2 viral tests in the comfort of our hotels' facilities, although guests will always have the option on visiting any local clinic to take the test on his/her own.

This is a third-party service provided by certified local laboratory and must be considered as an agreement between the patient (guest) and the laboratory providing the service.

It is important to emphasize that most aspects of this service are beyond Palladium's control, as we depend on qualified third-party providers, who are also depending on several variants while they comply with many requirements, such as local government regulations, certifications, customs, global supply-demand, etc.

Palladium Hotel Group® does not accept any responsibility or liability for malpractice related to the use of this service by the guest or for any circumstance related to the development or result of the tests object of the same. Palladium Hotel Group® is exonerated from all liability derived from any direct, indirect, incidental, special, exemplary or consequential damage (including, without limitation, loss of benefits) that may occur as a result of the service and does not recognize the same as part of the services

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offered by our hotel, but as an external service provided by a third party. The use of this service is at the sole discretion of the guest.