



Family Selection At Grand Palladium Select Costa Mujeres

CATEGORÍA	5*
DIRECCIÓN	Boulevard Calle Viabilidad Paseo Murejes, Mz 1, Lt 10, Sm 3 C.p 77400 Cancún, Quintana Roo, México.
TELÉFONO	+529888685200
E-MAIL	Efamilyhost.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
CONSTRUCCIÓN	2018
ÚLTIMA REFORMA	2023
TIPO DE HOTEL	Resort de vacaciones, Hotel Familiar.
RÉGIMEN	Todo Incluido Premium.

SERVICIOS DE RECEPCIÓN

24 horas	Check-in: 3 pm	Se habla: 
Check-Out: 12pm	Pago con tarjeta: 	Day pass*
Night pass*	Early Check In**	Late check out**
Upgrade*	Express Check-Out	Ducha Cortesía
Atención al Cliente	Niñera**	Servicio de Fax*
Servicio de fotocopias*	Servicio de Custodia	Prensa
Valet parking	Servicio despertador	Botones

Observaciones: *Cargo extra **Cargo extra y bajo petición.

SERVICIOS

 Alarma contra incendios	 WIFI Premium	 Room Service 24 hrs
 Servicio de camarero en la piscina	 Servicio de camarero en la playa	 Dine around**
 Coches de alquiler*	 Servicio de concierge	 Pc conexión internet
 Toalla de piscina	 Transporte interno**	 Servicio Médico***
 Lavandería*	 Seguridad 24hrs	 Valet parking*
 Parking	 Aparcamiento de bicicletas	 Info Tours
 Servicio de transfer***	 Camas Balinesas***	

Observaciones: *Cargo extra **Bajo petición ***Cargo extra y bajo petición

INSTALACIONES

Lobbies 1	Edificios 2	Ascensores: 1
Jacuzzi exterior	Piscinas: 5	Miniclub /Babyclub /TeenClub
Salas de conferencias	Sala de reuniones	Gimnasio
Rest. Show cooking dine around 2	Rest. a la carta: 1	Rest. a la carta dine around 9
Restaurante-Performance Gastronómico 2	Sala Wellness*	Boutique•
Bares: 2	Num. habitaciones 180	Snack bar Dine Around 2
Sky Lounge Bar Dine Around 2	Sports Bar Dine Around 1	Bares Dine around• 24
Beach club Dine around• 2	Instalaciones Deportivas	Rafa Nadal Tennis Centre
Iglesia Católica	Gift Shop*	Peluquería•
Joyería•		

Observaciones: *Cargo extra / *Rafa Nadal Tennis Center con cargo extra / *Zentropia SPA con cargo extra

 ACCESO	 DISCAPACITADOS	 PLAYA	 B. CENTER
Aeropuerto km: 29	Hab habilitadas: 2	Acceso Playa: Directo	Salas: 12
Taxi min: 35	Accesos de nivel: Si	Salvavidas: Si	Área total m2: 1500
Precio Aprox €: -	Acceso Piscina: Si	Color arena: Arena Blanca	Capacidad Max: 900



BARES Y RESTAURANTES

Nombre	Horario	Reserva	Código de vestimenta	Área Fumadores	Ubicación
Heladería dine around					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp
Rest. A la Carta Dine Around					
Portofino (Cocina Italiana)	Cena: 06:00pm-11:00pm	✓	✓	-	Zona De Village
El Dorado (Steak House)	Cena: 06:00pm-11:00pm	✓	✓	-	Village
Chang Thai (Cocina Tailandesa)	Cena: 06:00pm-11:00pm	✓	✓	-	Zona De Village
Sumptuori (Cocina Japonesa)	Cena: 06:00pm-11:00pm	✓	✓	-	Village
Boghali (Cocina Hindú)	Cena: 06:00pm-11:00pm	-	-	-	Village
La Adelita (Cocina Mexicana)	Cena: 06:00pm-11:00pm	-	-	-	Village
Restaurante La Boheme	Cena: 05:30pm-10:30pm	✓	-	-	Trs ***
Restaurante Tentazione	Cena: 05:30pm-10:30pm	✓	✓	-	Trs ***
Restaurante El Gaucho	Cena: 05:30pm-10:30pm	✓	✓	-	Trs ***
Pizzería dine around					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Snack bar dine around					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Food Corner Trs	12:00pm-04:00pm	-	-	-	Trs ***
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	Zona De Village
Coffee shop dine around					
Piacere Coffee Shop	08:00am-11:00pm	-	-	-	Village
Otros Bares Dine Around					
Bar Aqua	06:00pm-02:00am	-	-	-	Village
Habits Healthy Bar****	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness*
Bar Teatro	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Centre
Sky lounge dine around					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Village
Gravity Sky Bar	06:00pm-02:00am	-	-	-	Trs ***
Restaurantes a la carta					
The Nest	Desayuno: 07:00am-11:00am Cena: 06:00pm-11:00pm	✓	-	-	Family Selection
Bares de Restaurantes					
Bar (The Nest)	07:00am-11:00pm	✓	-	-	Family Selection
Restaurante -Performance Gastronómico-					
Chic Cabaret & Restaurant**	Cena: 07:30pm-11:00pm	✓	✓	-	Village
Le Petit Chef*	07:00pm-11:00pm	✓	✓	-	Gp
Bares de Piscina					
Bar Es Niu	10:00am-06:00pm	-	-	-	Family Selection
Rest. Show Cooking "Dine around"					
Isla Blanca	Desayuno: 07:00am-11:00am Comida: 12:30pm-03:30pm Cena: 06:30pm-10:30pm	-	-	-	Lobby Principal Gp

Nombre	Horario	Reserva	Código de vestimenta	Área Fumadores	Ubicación
Restaurante Capricho	Desayuno: 07:00am-11:30am Comida: 01:00pm-04:00pm	✓	✓	-	Trs ***
Bares de Rest. "Dine Around"					
Bar Portofino	Cena: 06:00pm-11:00pm	-	-	-	Rest. Portofino
Bar La Adelita	Cena: 06:00pm-11:00pm	-	-	-	Restaurante La Adelita
Bar Sumptuori	06:00pm-11:00pm	-	-	-	Dentro Del Resturante Sumptuori
Bar El Dorado	Cena: 06:00pm-11:00pm	-	-	-	Rest. El Dorado
Bar Chic Cabaret ***	Cena: 08:00pm-11:00pm	✓	✓	-	Rest. Chic Cabaret
Bar Chang Thai	Cena: 06:00pm-11:00pm	✓	✓	-	Rest. Chang Thai
Bar (Bhogali)	06:00pm-11:00pm	✓	✓	-	Dentro Del Restaurante Bhogali En Zona De Village
Bar Poseidon	11:30am-04:30pm	-	-	-	Dentro Restaurante Posedon
Bar Santé (Tapeo & La Bohème)	05:30pm-11:00pm	-	-	-	Trs ***
Bar (El Gaucho)	10:30-10:30pm	✓	✓	-	Trs ***
Bares de Lobbies "Dine Around"					
Costa Mujeres Lobby Bar	10:00am-11:00pm	-	-	-	Lobby Gp
Bar (Aurum)	06:00am-11:00pm	-	-	-	Trs ***
Bares de Piscina "Dine Around"					
Splash Pool Bar	09:00am-08:00pm	-	-	-	Piscina Splash
Fizz Pool Bar	10:00am-06:00pm	-	-	-	Fizz Gp
lo Bar	10:00am-07:00pm	-	-	-	Trs ***
Bares de Playas "Dine Around"					
Dunan Beach Bar	10:00am-06:00pm	-	-	-	Playa - Family Selection
Gaia Beach Bar	10:00am-07:00pm	-	-	-	Trs ***
Snack bar					
Food Corner Fs	12:00pm-04:00pm	-	-	-	Family Selection
Beach Club "Dine Around"					
Poseidon Beach Restaurant	Comida: 11:30am-04:30pm	-	-	-	Gp
Restaurante Helios	Desayuno: 07:00am-11:00am Comida: 12:30pm-04:00pm Cena: 06:00-11:00pm	-	-	-	Trs ***

*Cargo extra

** Mayores de 18 años con cargo extra

Observaciones: *** Mayores de 18 años

**** Exclusivo para clientes de Zentropia Palladium Spa & Wellness

HABITACIONES

Total:180	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside*	Fs Ambassador Suite Pool Access Beachside*
Número de habitaciones	81	18	17	18	8	11	13	6	5	3
m² total	66	66	66	66	100	100	100	100	136	136
2 camas Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cama King Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ducha	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bañera de Hidromasaje	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi en Terraza	-	-	-	-	-	✓	✓	✓	✓	✓
Cama balinesa en terraza	-	-	-	-	✓	-	-	-	-	-
Doble Lavabo	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
WC separado	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Segundo aseo	-	-	-	-	-	✓	✓	✓	✓	✓

Total:180

	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside*	Fs Ambassador Suite Pool Access Beachside*
Sofa Cama	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terraza con mobiliario	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Albornoz y zapatillas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cargador USB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cargador USB Pared	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
TV pantalla plana 50"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Caja de seguridad electrónica	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Plancha y tabla de planchar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Facilidades para café y té	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cafetera Nespresso	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amenidades de baño	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amenidades "Family Selection"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Secador de pelo	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cuna***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Menú de almohadas*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Servicio despertador	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Servicios VIP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Escritorio	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Espejo con aumento	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Espejo cuerpo completo	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Báscula	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Toallas de piscina	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Telefono inalámbrico	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Servicio de mayordomo	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aire Acondicionado Centralizado	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cortinas Black Out	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Acceso directo a la piscina	-	-	-	-	✓	-	-	-	✓	-
Servicio de habitaciones 24h	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desayuno zona privada	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
No fumadores	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Planta Baja	-	✓	-	-	✓	-	-	-	✓	✓
Hacer / deshacer las maletas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Check-out Service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bolso de playa	✓	✓	✓	-	✓	✓	✓	✓	✓	✓
Cortesía nocturna	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Paraguas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Vistas Jardín	-	✓	-	-	✓	-	-	-	✓	-
Vista mar	-	-	✓	-	-	-	✓	-	✓	-
Vista piscina	-	-	-	-	-	-	-	-	-	✓
Vista frontal mar	-	-	-	✓	-	-	-	✓	-	-
Vista mar parcial	-	-	-	-	✓	-	-	-	-	-
Vista jardín	✓	-	-	-	-	✓	-	-	-	-
Ubicada a pocos pasos de la playa	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ubicada cerca de la piscina	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Parking gratuito	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Observaciones: * Habitaciones PTC

PISCINAS

Nombre	Tipo	Horario	Ubicación
Splash Pool	Familiar	08:00am-08:00pm	Grand Palladium
Parque Acuático	Niños	08:00am-08:00pm	Grand Palladium

Nombre	Tipo	Horario	Ubicación
Fizz Pool	Familiar	08:00am-08:00pm	Grand Palladium
Piscina Trs	Adultos	08:00am-08:00pm	Trs *
Piscina Es Niu	Familiar	08:00am-08:00pm	Family Selection

Observaciones: * Mayores de 18 años



Baby Club

Kids Club

Teens Club



FAMILY SELECTION

Amenities a la llegada

Lista de preferencias para la estancia

Vino exclusivo de la casa en restaurantes

Tarifa Preferencial para Chic Cabaret

Minibar Premium Diario

Cafetera Nespresso en habitaciones

Bebidas Premium

Servicio de Cortesía Nocturna

Recepción privada con área de kids club

Servicio Family Butler y Pool Butler

Brazalete especial

Restaurante exclusivo para desayuno y cena

Piscina exclusiva con camastros y con servicio de comida

Zona de playa exclusiva con camastros

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