Last update: 22-09-2026

T R S Yucatan Hotel

CATEGORY	5*
ADDRESS	Carretera Federal Chetumal Pto-Juarez Km 256-100, Playa Del Carmen Quintana Roo, México
TELEPHONE	+529848772100
E-MAIL	Recepcion.yucatan@trshotels.com
WEB	Palladiumhotelgroup.com
BUILT	2005
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Adults only.
BOARD BASIS	All Inclusive Premium.

Observations: *•All guests can enjoy the facilities and Grand Palladium services.*

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass***
Early Check In***	Late check out***	Upgrade***
Express Check-Out	Courtesy shower	Customer Service
Valet parking	Wake-up call	Porter
Bellboys		

Observations: **Extra charge **On request ***Extra charge & On request*

SERVICES

	Room Service 24h	Waiter service in the pool
Waiter service on the beach	Car rental***	PC internet connection
Beach towel	Pool towel	Internal transport**
Medical service***	Free Wi-Fi	24-hour security
Parking	Info Tours	Bali Beds***

Observations:
**Extra charge*
***On request*
****Extra charge and on request*

HOTEL FACILITIES

Villas 12	Lobbies 1	Swimming pools 3
Conference rooms 3	Gym •	Show cooking Restaurants: 1
Rest. Show cooking dine around 4	A la carte Rest.: 3	Rest. a la carte dine around 10
Beach Club 1	Conference rooms•	Sporting facilities•
Restaurant-Gastronomic Performance 3	Jewelry	Bars: 11
Bars Dine Around 21	Num. rooms 454	Sports Bar Dine Around 1
Catholic Church•		

ACCESS	DISABLED	BEACH	B. CENTER
Airport km: 90	Accessible rooms: 3	Beach Access: Yes	Banquet: 3
Taxi min: 90	Level access: Yes	Lifeguard: Yes	Total Area m2: 505
Approx. price USD: 100-150	Pool Access: No	Sand color: White	Max Capacity: 550

TRS HOTELS

Observations: *Exclusive beach area with waiter service and Balinese beds.*

BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Other Bars Dine Around					
Churchill	07:00pm-12:00am	-	-	✓	G P Kantenah
*Habits Healthy Bar***	10:00am-06:00pm	-	-	-	Zentropia Palladium Spa & Wellness
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	G P Colonial
Show cooking Restaurants					
Capricho	**Breakfast:**07:00am-11:30am **Lunch :**12:30pm-03:30pm	-	✓	-	T R S Yucatan
Pizzeria					
The Pizza Stop	11:00am-05:00pm	-	-	-	Gp Select White Sand
Ice cream shop					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp Select White Sand
À la Carte Restaurant Dine Around					
El Dorado (Steak House)	**Dinner :**05:30pm-10:30pm	✓	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	-	G P Colonial
Sumptuori (Japanese Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	-	G P Kantenah
Portofino (Italian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	-	Gp Select White Sand
La Paisana (Argentinan Steak)	**Dinner :**05:30pm-10:30pm	✓	✓	-	Gp Kantenah
Bahia E Brasa (Brazilian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	-	Gp Select White Sand
Bamboo (Asian Food)	**Dinner :**05:30pm-10:30pm	✓	✓	-	Piscina Select White Sand
The Nest	**Breakfast:**07:00am-11:00 **Dinner :**06:00pm-10:30pm	-	✓	-	Family Selection
Poseidon Beach Restaurant	**Dinner :**05:30pm-10:30pm	-	-	-	Gp Select White Sand
Es Niu	**Lunch :**12:00pm-04:00pm	-	-	-	Family Selection
A la carte Restaurants					
El Gaucho (Cocina Argentina)	**Dinner :**06:00pm-10:30pm	✓	✓	-	T R S Yucatan
Tentazione (Italian Cuisine)	**Dinner :**06:00pm-10:30pm	✓	✓	-	T R S Yucatan
La Bohème (French Cuisine)	**Dinner :**06:00pm-10:30pm	✓	✓	-	T R S Yucatan
Beach Club					
Helios	**Breakfast:**07:00am-11:00pm **Lunch :**12:30pm-03:30pm **Dinner :**06:00pm-10:30pm	-	✓	-	T R S Yucatan
Bars in Restaurants					
Bar Tentazione	**Dinner :**06:00pm-11:00pm	-	-	-	T R S Yucatan
Bar Boheme	**Dinner :**06:00pm-11:00pm	-	-	-	T R S Yucatan
Bar Gaucho	**Dinner :**06:00pm-11:00pm	-	-	-	
Bar Helios	**Dinner :**06:00pm-11:00pm	-	-	-	Trs Yucatan
Lobby bars					
Aurum	07:00am-02:00am	-	-	-	T R S Yucatan
Pool bars					
Gaia	10:00am-06:00pm	-	-	-	T R S Yucatan
Las Rocas	10:00am-06:00pm	-	-	-	T R S Yucatan
Io	10:00am-06:00pm	-	-	-	T R S Yucatan
*La Terraza ****	10:00am-12:00am	-	-	-	T R S Yucatan
Restaurant -Gastronomic Performance-					
*Bravo Dinner & Dance**	**Dinner :**07:30pm-11:00pm	✓	✓	-	Gp Select White Sand
*Chic Cabaret**	**Dinner :**08:00pm-11:00pm	✓	✓	-	T R S Yucatan
*Le Petit Chef **	**Dinner :**06:00pm-10:00pm	✓	✓	-	G P Colonial

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Beach Bars					
La Jarra ***	10:00am-06:00pm	-	-	-	T R S Yucatan
Rest. Show Cooking "Dine around"					
La Hacienda	**Breakfast:**07:00am-11:00am **Lunch :**01:00pm-03:30pm **Dinner :**06:00pm-10:30pm	-	✓	-	G P Colonial
El Gran Azul	**Breakfast:**08:00am-11:00am **Lunch :**12:30pm-04:00pm	-	✓	-	G P Colonial - G P Kantenah
La Dalia	**Breakfast:**07:00am-11:00am **Dinner :**06:00pm-10:30pm	-	✓	-	Gp Select White Sand
La Laguna	**Lunch :**12:30pm-04:00pm	-	-	-	Gp Select White Sand
Coffee shop					
Piacere	08:00am-11:00pm	-	-	-	Gp Select White Sand
Bars in Rest. "Dine Around"					
Waiting Bar La Adelita - El Dorado	05:30pm-10:30pm	-	✓	-	G P Colonial
Waiting Bar Sumptuori - La Paisana	05:30pm-10:30pm	-	✓	-	G P Kantenah
Waiting Bar Bahía E Brasa Y Bamboo	05:30pm-10:30pm	-	-	-	Gp Select White Sand
Waiting Bar Portofino	05:30pm-10:30pm	-	-	-	Gp Select White Sand
Lobby bars "Dine Around"					
Lobby Bar Colonial	06:00am-01:00am	-	-	✓	G P Colonial
Lobby Bar Kantenah	06:00am-01:00am	-	-	✓	G P Kantenah
Lobby Bar Select White Sand	06:00am-01:00am	-	-	-	Lobby Bar Select White Sand
Family Selection Kantenah Lobby Bar	10:00am-12:00am	-	-	-	Family Selection
Other bars					
Full Moon	05:00pm-01:00am	-	-	-	T R S Yucatan
Pool bars "Dine Around"					
El Gran Azul Swim Up Bar	10:00am-06:00pm	-	-	-	G P Colonial - G P Kantenah
Es Niu Bar	10:00am-06:00pm	-	-	-	Family Selection
La Orilla Pool Bar	10:00am-06:00pm	-	-	-	G P Colonial
La Perla Pool Bar	10:00am-06:00pm	-	-	-	Gp Select White Sand
Secret Bar ****	10:00am-12:00am	-	-	-	Gp Colonial
	10:00am-06:00pm	-	-	-	Gp Select White Sand
Beach Bars "Dine Around"					
Las Olas	10:00am-05:00pm	-	-	-	G P Colonial
Sand Castle Beach Bar	10:00am-06:00pm	-	-	-	Family Selection

Enjoy the "Dine around" service at restaurants of Grand Palladium Hotels & Resorts & Family Selection Hotels & Resort.

Observations:
**Extra charge and upon request*
***Exclusive for guests of Zentropia Palladium Spa & Wellness*
**** Exclusive food and beverage service for TRS YUCATAN guests*
***** Exclusive service for adults aged 18 and over*

ROOMS

TOTAL:454	Junior Suite	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace	Suite	Junior Suite Private Pool	Suite Jacuzzi Terrace	Overwater Villa Suite	Suite Private Pool	Ambassador Suite Panoramic Ocean View
Number of rooms	100	51	29	90	27	90	18	22	18	9
m^2	60	60	60	73	74	73	75	67	120	125
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2 double beds	✓	✓	✓	✓	-	✓	-	-	-	-
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Separate shower	✓	✓	✓	✓	✓	✓	✓	-	✓	-

TRS HOTELS

TOTAL:454	**Junior Suite**	**Junior Suite Poolside**	**Junior Suite Poolside Ocean View**	**Junior Suite Jacuzzi Terrace**	**Suite**	**Junior Suite Private Pool**	**Suite Jacuzzi Terrace**	**Overwater Villa Suite**	**Suite Private Pool**	**Ambassador Suite Panoramic Ocean View**
In-room shower	-	-	-	-	-	-	-	-	-	✓
Outdoor shower	-	-	-	-	-	-	-	✓	-	-
Hydromassage bath in the room	✓	✓	✓	-	✓	-	-	✓	-	✓
Jacuzzi on the terrace	-	-	-	✓	-	-	✓	-	-	-
Private swimming pool with hydromassage	-	-	-	-	-	✓	-	-	✓	✓
Balinese bed on terrace	-	-	-	-	-	✓	-	✓	✓	✓
Pool towels	-	-	-	-	-	-	-	-	✓	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	-	-	✓
Sofa Bed	✓	✓	✓	✓	-	-	-	-	-	✓
Armchair	-	-	-	-	✓	✓	✓	-	✓	-
Dining room	-	-	-	-	-	-	-	-	-	✓
Separate living room	-	-	-	-	✓	-	✓	-	✓	✓
Balcony with furniture	✓	✓	✓	✓	✓	-	✓	-	-	✓
Terrace with hammock and furniture	-	-	-	-	-	-	-	✓	-	-
Terrace with furniture	-	-	-	-	-	✓	-	-	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Movie streaming	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	-	-	✓	-	-	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	✓
Reading area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Welcome water	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Turn-down service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Xbox**	-	-	-	-	-	-	-	-	-	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black-out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors	-	-	-	-	-	-	-	-	-	✓
Private entrance	-	-	-	-	-	-	-	✓	-	-
	-	-	-	-	-	-	-	-	-	✓
adults only	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Ground Floor	-	-	-	-	-	✓	-	✓	✓	-
Check-out Service	-	-	-	-	-	-	-	-	-	✓
Nightly amenity	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

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TOTAL:454	Junior Suite	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace	Suite	Junior Suite Private Pool	Suite Jacuzzi Terrace	Overwater Villa Suite	Suite Private Pool	Ambassador Suite Panoramic Ocean View
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Garden View	✓	✓	-	✓	✓	✓	✓	✓	✓	✓
Sea view	-	-	✓	-	-	-	-	-	-	✓
Front sea view	-	-	-	-	-	-	-	-	-	✓
located a few steps from the beach	-	-	-	-	-	-	-	-	-	✓
located by the lake	-	-	-	-	-	-	-	✓	-	-
located near the pool	-	✓	✓	✓	-	-	✓	-	-	-
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Observations: *Upon request*

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Infinity	Adults	08:00am-06:00pm	1276	140	T R S Yucatan
Main Pool Colonial-Kantenah	Adults	**Winter:** 10:00am-06:00pm **Summer:** 10:00am-08:00pm	3544	160	G P Colonial - G P Kantenah•
El Secreto	Relax	10:00am-00:00am	166	160	G P Colonial•
Main Pool White Sand	Family	**Winter:** 10:00am-06:00pm **Summer:** 10:00am-08:00pm	3678	150	G P White Sand•
Las Rocas	Adults	10:00am-06:00pm	831.80	150	T R S Yucatan
Helios Beach Club Pool	Adults	08:00am-00:00am	192	150	T R S Yucatan
Family Selection Pool*	Family	10:00am-06:00pm	1920	120	Family Selection At Gp Kan
	Children	10:00am-06:00pm	752	40	Gp Colonial - Gp Kantenah

Observations: *• Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts & Family Selection Hotels & Resort.*

ENTERTAINMENT

Activities		Sport		Facilities	
Darts	Various Games	Tennis	Air rifle shooting	Soccer field 2	Beach volleyball court 1
Yoga	Pilates	Archery	Petanque		
Zumba	Night shows	Catamaran	Kajak	Basketball court 2	Archery field
Daytime entertainment	Billiards	Snorkeling	Diving*	Rifle range	Paddle court 2
		Shuffleboard		Tennis courts 6	Multi-purpose courts 2
Live Music	Bowling alley*			Minigolf	
Splatter*					

Observations: *Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.*
**Extra charge.*

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities		Services Spa		Fitness	
Steam rooms 2	Dry and moist sauna	Beauty	Massages	Gym	Dressing room
Relaxation area 2	Foot shower with stones 2	Facial treatments	Body treatments		
		Lockers			
Cold Jacuzzi 2	Hot Jacuzzi 2				
Round Jacuzzi with gooseneck					

Observations: *Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients.*

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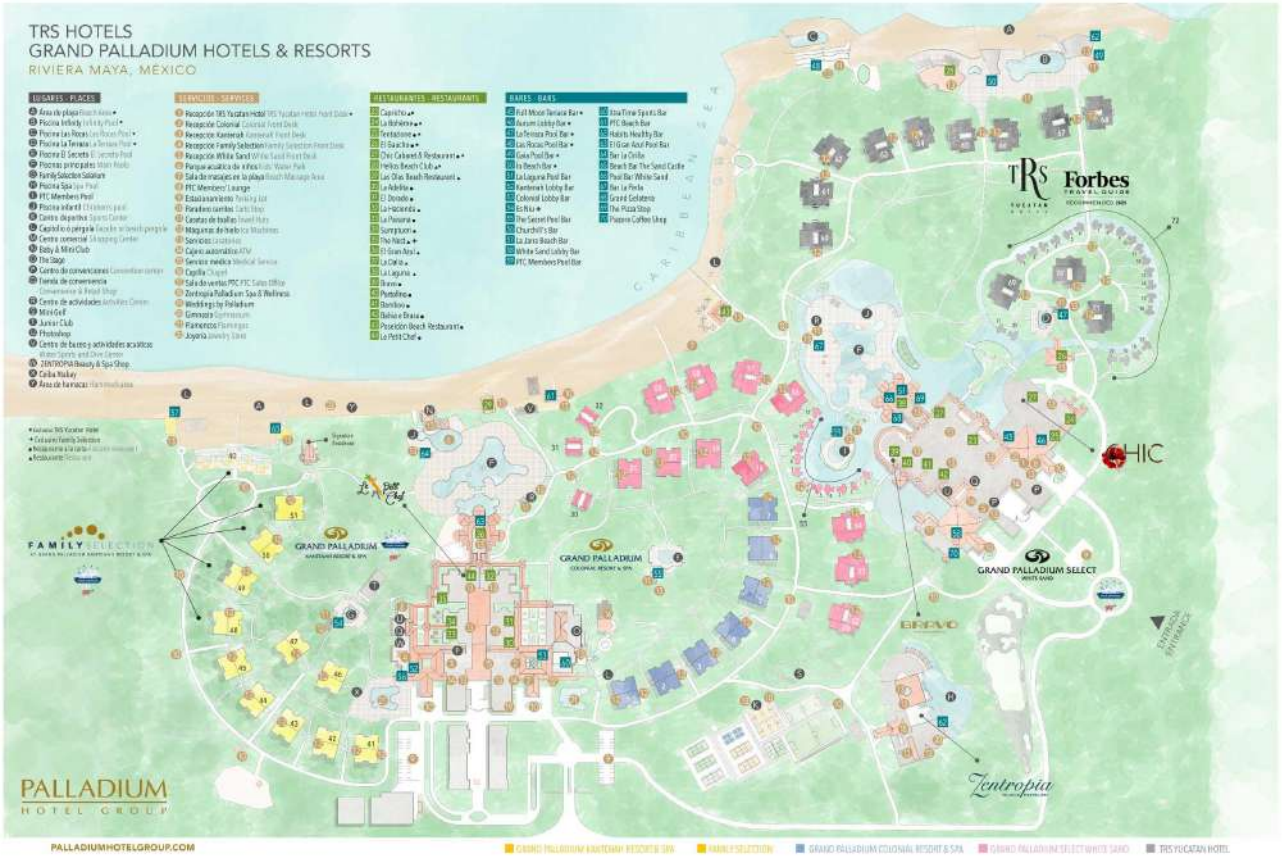

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