





T R S Yucatan Hotel

CATEGORY	5*
ADDRESS	Carretera Federal Chetumal Pto-Juarez Km 256-100, Playa Del Carmen Quintana Roo, México
TELEPHONE	+529848772100
E-MAIL	Recepcion.yucatan@trshotels.com
WEB	Trshotels.com
BUILT	2005
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Adults only.
BOARD BASIS	All Inclusive Premium, All Inclusive 24 hrs .

Observations: •All guests can enjoy the facilities and Grand Palladium services.

















RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken: 
Check-Out: 12pm	Card payment: 	Day pass***
Early Check In***	Late check out***	Upgrade***
Express Check-Out	Courtesy shower	Customer Service
Copy services*	Valet parking	Wake-up call
Porter	Bellboys	

Observations: *Extra charge **On request ***Extra charge & On request



SERVICES

 Waiter service on the beach	 Room Service 24h	 Waiter service in the pool
 Beach towel	 Car rental***	 PC internet connection
 Medical service***	 Pool towel	 Internal transport**
 Parking	 Free Wi-Fi	 24-hour security
	 Info Tours	 Bali Beds***

Observations: *Extra charge
**On request
***Extra charge and on request



HOTEL FACILITIES

Villas 12	Lobbies 1	Swimming pools: 8
Conference rooms 3	Gym •	Show cooking Restaurants: 1
Rest. Show cooking dine around 3	A la carte Rest.: 3	Rest. a la carte dine around 8
Beach Club: 1	Conference rooms•	Sporting facilities•
Restaurant-Gastronomic Performance 3	Jewelry	Bars: 11
Bars Dine Around 17	Num. rooms 454	Sports Bar Dine Around 1
Family Selection	Catholic Church•	Bowling

Observations: • Use and enjoyment at Grand Palladium Hotels & Resorts.



ACCESS

Airport km: 90
Taxi min: 90
Approx. price USD: 100-150



DISABLED

Accessible rooms: 3
Level access: Yes
Pool Access: No



BEACH

Lifeguard: Yes
Beach Access: Yes
Sand color: White



B. CENTER

Banquet: 3
Total Area m2: 505
Max Capacity: 550

Observations: Exclusive beach area with waiter service and Balinese beds.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
Capricho	Breakfast: 07:00am-11:30am Lunch : 12:30pm-03:30pm	-	✓	-	T R S Yucatan
À la Carte Restaurant Dine Around					
El Dorado (Steak House)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Colonial
Sumptuori (Japanese Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Kantenah
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P White Sand
Ribs & More (Steak House)	Dinner : 05:30pm-10:30pm	✓	✓	-	Gp White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P White Sand
Chang Thai (Thai Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	G P Kantenah
The Nest	Breakfast: 07:00am-11:00 Dinner : 06:00pm-10:30pm	-	✓	-	Family Selection
Other Bars Dine Around					
Churchill	07:00pm-01:00am	-	-	✓	G P Kantenah
Habits Healthy Bar**	10:00am-06:00pm	-	-	-	Zentropia Palladium Spa & Wellness
Sport bar dine around					
Xtra Time Sports Bar	00:00am-00:00am	-	-	-	G P Colonial
A la carte Restaurants					
El Gaucho (Argentine Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Tentazione (Italian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
La Bohème (French Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	-	T R S Yucatan
Beach Club					
Helios	Breakfast: 07:00am-11:00am Lunch : 12:30pm-03:30pm Dinner : 06:00pm-11:00pm	-	✓	-	T R S Yucatan
Lobby bars					
Aurum	00:00am-00:00am	-	-	-	T R S Yucatan
Bars in Restaurants					
Bar Tentazione	Dinner : 05:30pm-10:30pm	-	-	-	T R S Yucatan
Bar Boheme	Dinner : 05:30pm-10:30pm	-	-	-	T R S Yucatan
Bar Gaucho	Dinner : 05:30pm-10:30pm	-	-	-	T R S Yucatan
Bar Helios	Dinner : 06:00pm-11:00pm	-	-	-	Trs Yucatan
Pool bars					
Gaia	Summer: 08:00am-06:00pm Winter: 08:00am-06:00pm	-	-	-	T R S Yucatan
Las Rocas	10:00am-06:00pm	-	-	-	T R S Yucatan
lo	Summer: 10:00am-06:00pm Winter: 10:00am-06:00pm	-	-	-	T R S Yucatan
La Terraza	10:00am-00:00am	-	-	-	T R S Yucatan
Restaurant -Gastronomic Performance-					
Bravo Dinner & Dance*	Dinner : 07:30pm-10:30pm	✓	✓	-	Gp White Sand
Chic Cabaret*	Dinner : 08:00pm-11:00pm	✓	✓	-	T R S Yucatan
Le Petit Chef *	Dinner : 06:00pm-10:00pm	✓	✓	-	G P Colonial
Beach Bars					
La Jarra	10:00am-06:00pm	-	-	-	G P Kantenah
Rest. Show Cooking "Dine around"					

Name	Opening hours	Reservation	Dress code	Smoking area	Location
La Hacienda	Breakfast: 07:00am-11:00am Lunch : 01:00pm-03:30pm Dinner : 06:00pm-10:30pm	-	✓	-	G P Colonial
El Gran Azul	Lunch : 11:00am-05:00pm	-	✓	-	G P Colonial - G P Kantenah
La Dalia	Breakfast: 07:00am-11:00am Lunch : 01:00pm-03:30pm Dinner : 06:00pm-10:30pm	-	✓	-	G P White Sand
Bars in Rest. "Dine Around"					
Waiting Bar La Adelita - El Dorado	05:30pm-10:30pm	-	✓	-	G P Colonial
Waiting Bar Sumptuori - Chang Thai	05:30pm-10:30pm	-	✓	-	G P Kantenah
Bahía E Brasa Y La Paisana	05:30pm-10:30pm	-	-	-	Gp White Sand
Waiting Bar	05:30pm-10:30pm	-	-	-	Gp White Sand
Portofino Waiting Bar	05:30pm-10:30pm	-	-	-	Gp White Sand
Other bars					
Full Moon	05:00pm-02:00am	-	-	-	T R S Yucatan
Lobby bars "Dine Around"					
Lobby Bar Colonial	10:00am-01:00am	-	-	✓	G P Colonial
Lobby Bar Kantenah	10:00am-00:00am	-	-	✓	G P Kantenah
Lobby Bar White Sand	10:00am-00:00am	-	-	-	G P White Sand
Family Selection Kantenah		-	-	-	Family Selection
Lobby Bar		-	-	-	
Pool bars "Dine Around"					
El Gran Azul Swim Up Bar	Summer: 10:00am-08:00pm Winter: 10:00-06:00pm	-	-	-	G P Colonial - G P Kantenah
La Laguna Swim Up Bar	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	-	G P White Sand
Es Niu Bar	10:00am-06:00	-	-	-	Family Selection
La Orilla Pool Bar	10:00am-06:00pm	-	-	-	G P Colonial
La Perla Pool Bar	10:00am-06:00pm	-	-	-	G P White Sand
Secret Bar	10:00am-00:00am	-	-	-	Gp Colonial
Beach Bars "Dine Around"					
Sand Castle Beach Bar	10:00am-05:00pm	-	-	-	Family Selection
Beach Club "Dine Around"					
Las Olas	11:00am-05:00pm	-	-	-	G P Colonial
Poseidón Beach Restaurant (Rice And Fish)	Dinner : 06:00pm-10:30pm	✓	✓	-	G P White Sand

Enjoy the "Dine around" service at restaurants of Grand Palladium Hotels & Resorts & Family Selection Hotels & Resort.

Observations:

*Extra charge and upon request

**Exclusive for guests of Zentropia Palladium Spa & Wellness

ROOMS

TOTAL:454	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Number of rooms	100	51	29	90	15	12	50	18	40	22	10	8	9
m²	60	60	60	73	74	74	73	75	73	67	120	120	
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
2 double beds	✓	✓	✓	✓	-	-	✓	-	✓	-	-	-	-
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	-	-	-	-	-	-	-	-	-	-	-	-	✓
Separate shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-
In-room shower	-	-	-	-	-	-	-	-	-	-	-	-	✓
Outdoor shower	-	-	-	-	-	-	-	-	-	✓	-	-	-

TOTAL:454

	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Hydromassage bath in the room	✓	✓	✓	-	✓	✓	-	-	-	✓	-	-	✓
Jacuzzi on the terrace	-	-	-	✓	-	-	-	✓	-	-	-	-	-
Balinese bed on terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	-	-	-	-	-	✓
Sofa Bed	✓	✓	✓	✓	-	-	-	-	-	-	-	-	✓
Armchair	-	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	-
Dining room	-	-	-	-	-	-	-	-	-	-	-	-	✓
Separate living room	-	-	-	-	✓	✓	-	✓	-	-	✓	✓	✓
Balcony or terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Terrace with hammock and furniture	-	-	-	-	-	-	-	-	-	✓	-	-	-
Balcony with furniture	✓	✓	✓	✓	✓	✓	-	✓	-	-	-	-	✓
Terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Terrace with furniture	-	-	-	-	-	-	✓	-	✓	-	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers***	-	-	-	-	-	-	-	-	-	-	-	-	-
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	-	-	-	-	-	-	-	-	-	-	-	-	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 52"	-	-	-	-	-	-	-	-	-	-	-	-	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Flat-screen TV in the living room	-	-	-	-	✓	✓	-	-	-	-	✓	✓	-
Movie streaming	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	-	-	-	-	-	-	-	-	-	-	-	-	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	-	-	✓	-	-	-	-	-	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	-	-	-	✓
Reading area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	-	-	-	-	-	-	-	-	-	-	-	-	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Aromatherapy*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Pool towels	-	-	-	-	-	-	-	-	-	-	-	-	✓
Welcome water	-	-	-	-	-	-	-	-	-	-	-	-	✓
Turn-down service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Telephone*	-	-	-	-	-	-	-	-	-	-	-	-	✓
Cordless phone	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wireless phone*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Wine cellar	-	-	-	-	-	-	-	-	-	-	-	-	✓
Wine climatiser	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Xbox**	-	-	-	-	-	-	-	-	-	-	-	-	✓
Private swimming pool with hydromassage	-	-	-	-	-	-	✓	-	✓	-	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:454

	Junior Suite Garden View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Jacuzzi Terrace Poolside	Suite Garden View	Suite Poolside	Junior Suite Private Pool Garden View	Suite Jacuzzi Terrace Poolside	Junior Suite Private Pool Poolside	Romance Bungalow By The Lake	Suite Private Pool Garden View	Suite Private Pool Poolside	Ambassador Suite Panoramic Ocean View
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors	-	-	-	-	-	-	-	-	-	-	-	-	✓
Private entrance	-	-	-	-	-	-	-	-	-	✓	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	✓
adults only	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room service 24h*	-	-	-	-	-	-	-	-	-	-	-	-	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Ground Floor	-	-	-	-	-	-	✓	-	✓	✓	✓	✓	-
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	-	-	-	-	-	-	✓
Whirlpool preparation***	-	-	-	-	-	-	-	-	-	-	-	-	✓
Check-out Service	-	-	-	-	-	-	-	-	-	-	-	-	✓
Music and hotel information channel	-	-	-	-	-	-	-	-	-	-	-	-	✓
Nightly amenity	-	-	-	-	-	-	-	-	-	-	-	-	✓
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Front sea view	-	-	-	-	-	-	-	-	-	-	-	-	✓
Garden View	✓	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Sea view	-	-	✓	-	-	-	-	-	-	-	-	-	✓
located near the pool	-	✓	✓	✓	-	✓	-	✓	✓	-	-	✓	-
Free parking	-	-	-	-	-	-	-	-	-	-	-	-	✓
located a few steps from the beach	-	-	-	-	-	-	-	-	-	-	-	-	✓
located by the lake	-	-	-	-	-	-	-	-	-	✓	-	-	-

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Infinity	Adults	08:00am-06:00pm	1276	140	T R S Yucatan
Main Pool Colonial-Kantenah	Adults	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	G P Colonial - G P Kantenah•
El Secreto	Relax	10:00am-00:00am	166	160	G P Colonial•
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	G P White Sand•
Las Rocas	Adults	10:00am-06:00pm	831.80	150	T R S Yucatan
Helios Beach Club Pool	Adults	08:00am-00:00am	192	150	T R S Yucatan
Family Selection Pool *	Family	10:00am-06:00pm	1920	120	
	Children		752	40	Gp Colonial - Gp Kantenah

Observations: • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts & Family Selection Hotels & Resort.



ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Ping-pong	Soccer field 2
Various Games	Basketball	Beach volleyball court 1
Pilates	Football	
Night shows	Air rifle shooting	Basketball court 2
Billiards	Archery	Rifle range
Bowling alley*	Paddle	Tennis courts 6
	Petanque	Multi-purpose courts 2
	Kajak	Minigolf
	Snorkeling	
	Shuffleboard	

Observations: Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.

*Extra charge.



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities

Steam rooms 2
Relaxation area 2
Cold Jacuzzi 2
Round Jacuzzi with
gooseneck

Dry and moist sauna
Foot shower with
stones 2
Hot Jacuzzi 2

Services Spa

Beauty
Facial treatments
Lockers

Massages
Body treatments

Fitness

Gym

Dressing room

Observations: Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients.

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