





T R S Coral Hotel

CATEGORY	5*
ADDRESS	Vialidad Paseo Mujeres, 77400 Cancun, Qroo, México
TELEPHONE	+529988685200
E-MAIL	Info.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
TYPE OF HOTEL	Holiday Resort, Adults only, Events and Conferences.
BOARD BASIS	All Inclusive Premium.
MEMBER OF	Forbes Travel Guide

Observations: All guests can enjoy the facilities and Grand Palladium services.




















RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken: 
Check-Out: 12pm	Card payment: 	Early Check In***
Late check out***	Upgrade***	Courtesy shower
Customer Service	Fax Service*	Copy services*
Postal service	Custody Service	Valet parking
Wake-up call	Porter	Bellboys

Observations: *Extra charge **On request ***Extra charge & On request



SERVICES

 Fire alarm	 Room Service 24h	 Waiter service in the pool
 Waiter service on the beach	 Dine around**	 Car rental*
 Concierge service	 PC internet connection	 Beach towel
 Pool towel	 Internal transport**	 Medical service*
 Free Wi-Fi	 Laundry service*	 24-hour security
 Parking	 Info Tours	

Observations: *Extra charge **On request



HOTEL FACILITIES

Lobbies 1	Buildings 3	Lifts: 9
Swimming pools: 5		Gym •
Show cooking Restaurants: 1	Rest. Show cooking dine around 1	A la carte Rest.: 3
Rest. a la carte dine around 7	Beach Club: 1	Conference rooms•
Sporting facilities•	Restaurant-Gastronomic Performance 2	Boutique•
Bars: 7	Num. rooms 473	Snack bar Dine Around 2
Sky Lounge Bar Dine Around 1	Sports Bar Dine Around 1	Bars Dine around• 20
Beach club Dine around• 1	Catholic Church•	Rafa Nadal Tennis Centre
Gift Shop*	Chemist's•	Hairdresser•
Jewelry•	Sports facilities	

Observations: • Use and enjoyment at Grand Palladium Hotels & Resorts.



ACCESS

Airport km: 29

Taxi min: 35

Approx. price USD: 50



DISABLED

Accessible rooms: 6

Level access: Yes

Pool Access: Yes



BEACH

Beach Access: Direct

Lifeguard: Yes

Sand color: White



B. CENTER

Banquet: 12•

Total Area m2: 1500•

Max Capacity: 900•

• Salons located in Grand
Observations: Palladium Hotels & Resorts.



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Other Bars Dine Around					
Aqua	06:00pm-02:00am	-	-	-	Village
Habits Healthy Bar**	09:00am-08:00pm	-	-	-	Zentropia Spa & Wellness
Bar Teatre	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	09:00am-05:00pm	-	-	-	Rafa Nadal Tennis Center
Heladería dine around					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp
Pizzeria dine around					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
À la Carte Restaurant Dine Around					
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	✓	✓	-	Village
Portofino (Italian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	Village
La Adelita (Mexican Kitchen)	Dinner :05:30pm-10:30pm	✓	✓	-	Village
Sumptuori (Japanese Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	Village
Boghali (Indian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	Village
Restaurante The Nest Fs	Breakfast :07:00am-11:00am Dinner :06:00pm-10:30pm	-	-	-	Family Selection
Sky lounge dine around					
Eclipse Sky Bar	05:00pm-00:00am	-	-	-	Village
Show cooking Restaurants					
Capricho	Breakfast :07:00am-11:30am Lunch :12:30pm-03:30pm Dinner :05:30pm-10:30pm	✓	-	-	T R S Coral Hotel
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	Village
Snack bar dine around					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Grand Palladium
Food Corner Fs	12:00pm-04:00pm	-	-	-	Family Selection
Coffee shop dine around					
Piacere	10:00am-11:00pm	-	-	-	Village
A la carte Restaurants					
La Boheme (French Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Coral Hotel
Tentazione (Italian Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Coral Hotel
El Gaucho (Cooking Argentina)	Dinner :05:30pm-10:30pm	✓	✓	-	T R S Coral Hotel
Beach Club					
Helios (Mediterranean Restaurant)	Breakfast :07:30am-11:00am Lunch :12:30pm-04:00pm Dinner :06:00pm-11:00pm	✓	✓	-	T R S Coral Hotel
Lobby bars					
Aurum	07:00am-01:00am	-	-	-	T R S Coral Hotel
Bars in Restaurants					
Santé (Tapeo & La Bohème)	05:30pm-11:00pm	-	✓	-	T R S Coral Hotel
Bar (El Gaucho)	05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
Bar Chic Cabaret & Restaurant	Dinner :07:30pm-11:00pm	-	-	-	Restaurant Chic Cabaret

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Pool bars					
Ío	10:00am-07:00pm	-	-	-	T R S Coral Hotel
Restaurant -Gastronomic Performance-					
Chic Cabaret & Restaurant*	Dinner :07:30pm-11:00pm	-	-	-	Village Gp
Le Petit Chef*	Dinner :07:00pm-11:00pm	-	-	-	Village Gp
Beach Bars					
Gaia Beach Bar	10:00am-07:00pm	-	-	-	T R S Coral Hotel
Rest. Show Cooking "Dine around"					
Isla Blanca	Breakfast:07:00am-11:00am Lunch :01:00pm-03:30pm Dinner :06:00pm-10:30pm	-	-	-	Grand Palladium
Bars in Rest. "Dine Around"					
Bar (Portofino)	05:30pm-10:30pm	-	✓	-	Village
Bar (La Adelita)	05:30pm-10:30pm	-	✓	-	Village
Bar (Sumptuori)	05:30pm-10:30pm	-	✓	-	Village
Bar (El Dorado)	05:30pm-10:30pm	-	✓	-	Village
Bar (Bhogali)	05:30pm-10:30pm	-	✓	-	Village
The Nest Waiting Bar Fs	07:00am-11:00pm	-	-	-	Family Selection
Bar Poseidon	09:00am-05:00pm	-	-	-	Grand Palladium
Lobby bars "Dine Around"					
Costa Mujeres	10:00am-11:00am	-	-	-	Grand Palladium
Pool bars "Dine Around"					
Splash	10:00am-08:00pm	-	-	-	Grand Palladium
Fizz	10:00am-08:00pm	-	-	-	Grand Palladium
Es Niu Pool Bar	09:00am-08:00pm	-	-	-	Family Selection
Beach Bars "Dine Around"					
Dunas Bar	10:00am-06:00pm	-	-	-	Grand Palladium
snack bar					
Food Corner Trs	12:00pm-04:00pm	-	-	-	T R S Coral Hotel
Sky Lounge Bar					
Gravity Sky Bar	06:00pm-02:00am	-	-	-	T R S Coral Hotel
Beach Club "Dine Around"					
Poseidón Beach Club	Lunch :12:00pm-04:00pm	-	-	-	Grand Palladium

*Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda (except Chic) are required in all a la carte restaurants.

Observations: For TRS guests, Chic Cabaret & Restaurant has an extra cost.

** Exclusive for clients of Zentropia Palladium Spa & Wellness

Enjoy the "Dine around" service at Grand Palladium Hotels & Resorts restaurants.

ROOMS

TOTAL:473	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Junior Suite Swim Up	Junior Suite Swim Up Beachside	Junior Suite Swim Up Beachside Ocean View	Loft Suite Jacuzzi Terrace	Loft Suite Jacuzzi Terrace Ocean View	Loft Suite Beachside Ocean View	Ambassador Suite Swim Up Beach **	Ambassador Suite Beachside Ocean View **	Signature Suite Swim Up Beach Front **	Signature Suite Beachside Ocean View **
Number of rooms	176	38	19	35	67	15	6	46	31	21	4	11	2	2
m²	66	66	66	66	67	67	67	100	100	100	130	127	330	330
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi in the room	-	-	-	-	-	-	-	-	-	-	✓	-	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	-	-	✓	✓	✓	-	✓	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sofa	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Separate living room	-	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓	✓

TOTAL:473

	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Junior Suite Swim Up	Junior Suite Swim Up Beachside	Junior Suite Swim Up Beachside Ocean View	Loft Suite Jacuzzi Terrace	Loft Suite Jacuzzi Terrace Ocean View	Loft Suite Beachside Ocean View	Ambassador Suite Swim Up Beach Side **	Ambassador Suite Beachside Ocean View **	Signature Suite Swim Up Beach Front **	Signature Suite Beachside Panoramic Ocean View **
Combined bedroom and living room	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-	-	-
Balcony with furniture	✓	✓	-	-	-	-	-	-	-	-	✓	✓	-	✓
Terrace with furniture	-	-	✓	✓	-	✓	✓	✓	✓	✓	-	-	✓	-
Terrace with a hammock	-	-	-	-	✓	✓	✓	-	-	-	-	-	-	-
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Speaker with Bluetooth	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Erotic kit*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aromatherapy*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Turn-down service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors	-	-	-	-	-	-	-	✓	✓	✓	-	-	-	-
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pack and unpack suitcases	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Express Luggage Delivery	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Check-out Service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nightly amenity	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sea view	-	✓	✓	✓	-	-	✓	-	✓	✓	-	✓	✓	✓
Pool view	-	-	-	-	✓	✓	✓	-	-	-	✓	-	-	-
Garden view	✓	-	-	-	-	-	-	✓	-	-	-	-	-	-
located a few steps from the beach	-	✓	✓	✓	-	✓	✓	-	-	✓	-	✓	✓	✓
located near the pool	-	-	-	-	✓	✓	-	-	-	-	✓	-	-	-
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Observations: *Extra charge
|r|n** PTC

POOLS

Name	Type	Area m2	Opening hours	Depth cm	Location
Piscina Principal Trs	Adults	1619,09	08:00am-08:00pm	150	T R S Coral
Piscina Es Niu	Family	382.62	08:00am-08:00pm	150	Family Selection •
Splash Pool	Family	2068.47	08:00am-08:00pm	150	G P Costa Mujeres•
Fizz Pool	Family		08:00am-08:00pm	150	Grand Palladium •
Parque Acuático	Children		08:00am-08:00pm		Grand Palladium •

Observations: • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts.



Baby Club

 **KIDSCLUB**
Kids Club

Teens Club



😊 **ENTERTAINMENT**

Activities

Aerobic	Various Games
Yoga	Pilates
Zumba	Night shows
Diurnal animation	Billiards
Live Music	

Sport

Football	Tennis
Catamaran	Kajak
Snorkeling	Deep-sea fishing*
Diving*	Shuffleboard
Waterpolo	Aqua-Volley
Aqua-Gym	

Facilities

Beach volleyball court	Paddle court
Tennis courts	Multi-purpose courts
Area Concerts	

Observations: *Extra charge. Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities

Water slides	Hot and cold water whirlpools
Dry and moist sauna	Relaxation area
"Eco meditative" cold bath	Cold Jacuzzi
Hot Jacuzzi 1	Ice cabin
Sensations shower	

Services Spa

Beauty
Facial treatments
Lockers

Massages
Body treatments

Fitness

Gym

Dressing room

Observations: Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients. SPA services with extra charge. Access to the Spa wet areas have extra charge

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