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Grand Palladium White Sand Resort & Spa

CATEGORY

Carretera Federal Chetumal Pto-Juarez Km 256-100, **ADDRESS**

Playa Del Carmen Quintana Roo, México

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BUILT 2005 LAST REFURBISHED 2016

TYPE OF HOTEL

Holiday Resort, Events and Conferences, Family friendly .

BOARD BASIS All Inclusive 24 hrs .

A RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken:
Check-Out: 12pm	Card payment: 🔤 🚾 😜	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade*	Express Check-Out	Currency exchange
Courtesy room	Customer Service	Babysitter***
Fax Service*	Copy services*	Newspapers
Wake-up call	Porter	Bellboys

Observations: *Extra charge ***Extra charge & On request

△ SERVICES

Free Wi-Fi	Room Service 24h*	$\overset{\mathfrak{S}}{ au}$ Waiter service in the pool
Car rental*	Fire alarm	Medical service*
⊖ Laundry service*	24-hour security	P Parking
Info Tours		

Observations: *Extra charge

HOTEL FACILITIES

Num. rooms: 264	Villas: 8	Lobbies: 1
Area: 1.220.000	Swimming pools: 6	Show cooking Restaurants: 4
A la carte Rest.: 9	Miniclub /Babyclub /TeenClub	Bars: 21
Sporting facilities	Conference rooms	Outdoor Jacuzzi
Orchid garden	Catholic Church	Zentropia Palladium Spa & Wellness •
Crocodile aquarium	Gym	Hairdresser
Coorte fecilities	Dautiana	

Sports facilities Boutique

Observations: *Extra charge

₹ ACCESS	🖒 DISABLED	BEACH	B. CENTER
Airport km: 90	Accessible rooms: 0	Beach Access: Yes	Banquet: 3
Taxi min: 90	Level access: Yes	Lifeguard: Yes	Total Area: 137
Approx. price USD: 100-150	Pool Access: Yes	Sand color: White	Max Capacity: 200
			Observations: GP Kantenah





BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants			1		
La Hacienda	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	/	-	Gp Colonial
Tikal	Tikal Breakfast: 07:00am-11:00am Dinner: 06:30pm-10:30pm		1	-	Gp Kantenah
El Gran Azul	Lunch:11:00am-05:00pm	-	1	-	Gp Colonial - Gp Kantenah
La Dalia	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	1	-	Gp White Sand
A la carte Restaurants					
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	-	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	Dinner :05:30pm-10:30pm	-	✓	-	G P Colonial
Sumptuori (Japanese Cuisine)	Dinner :05:30pm-10:30pm	-	✓	-	G P Kantenah
Portofino (Italian Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P White Sand
La Lola (Spanish Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	G P White Sand
Ribs & More (Steak House)	Dinner :05:30pm-10:30pm	-	1	-	G P White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner :05:30pm-10:30pm	-	/	-	G P White Sand
Poseidón (Rice And Fish)	Dinner:06:30pm-10:00pm	1	1	-	G P White Sand
Chang Thai (Thai Cuisine)	Dinner: 05:30pm-10:30pm	-	1	-	G P Kantenah
Lobby bars					
Colonial	10:00am-01:00am	-	-	-	G P Colonial
Kantenah	10:00am-00:00am	-	-	-	G P Kantenah
La Plaza	07:00pm-00:00am	-	-	-	G P Colonial
Churchill	07:00pm-01:00am	-	-	✓	G P Kantenah
Hemingway	06:00pm-00:00am	-	-	-	G P Kantenah
Xtra Time Sport Bar	00:00am-00:00am	-	-	-	G P Colonial
White Sand	10:00am-00:00am	-	-	-	Gp White Sand
Bars in Restaurants					
El Gran Azul	10:00am-00:00am	-	-	-	G P Colonial
La Adelita - El Dorado	05:30pm-10:30pm	-	1	-	G P Colonial
Sumptuori - Chang Thai	05:30pm-10:30pm	-	1	-	G P Kantenah
La Laguna	10:00am-00:00am	-	-	-	Gp White Sand
Bahía E Brasa - Ribs & More	05:30pm-10:30pm	-	1	-	G P White Sand
La Lola - Portofino	05:30pm-10:30pm	-	1	-	G P White Sand
Pool bars	·				
Secret Bar	10:00am-00:00am	-	_	1	G P Colonial
El Rinconcito	10:00am-06:00pm	-	-	/	G P Kantenah
La Isla	10:00am-07:00pm	-	_	✓	G P White Sand
Swim Up Bar	·				
Gran Azul	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	-	G P Colonial
La Laguna	Summer:10:00am-08:00pm Winter:10:00am-06:00pm	-	-	-	Gp White Sand
Beach Bars					
Las Olas	00:00am-00:00am	-	-	-	G P Colonial
La Jarra	10:00am-06:00pm	-	-	-	G P Kantenah
Poseidón	07:00am-11:00pm	-	-	-	G P White Sand

Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the teppanyaki and the **Observations:** Poseidon restaurant. For groups of more than 10 people, please contact our Guest Services staff. The service of alcoholic beverages to persons under 18 is prohibited.





ROOMS

		≔ ROOMS			
TOTAL:264	Junior Suite Garden View	Junior Suite Beach Side	Suite Garden View	Suite Beach Side	Romance Bungalow by the lake
Number of rooms	150	60	30	12	12
m^2	52.6	52.6	67.6	67.6	69.1
2 double beds	1	/	-	-	-
King size bed	1	/	✓	/	/
Separate shower	/	/	✓	/	-
Outdoor shower	-	-	-	-	/
Whirlpool bathtub	1	✓	✓	✓	/
Hydromassage bath in the room	1	/	-	-	-
Double sink	-	-	-	-	/
Sofa Bed	1	✓	✓	/	-
Separate living room	-	-	✓	/	-
Combined bedroom and living room	✓	/	-	/	-
Terrace/Balcony with hammock and furniture	-	-	-	-	/
Balcony with furniture	✓	/	✓	✓	✓
Bathrobe and slippers	/	✓	✓	✓	-
Minibar	✓	✓	✓	/	/
Radio / alarm clock / iPod dock	✓	✓	✓	✓	✓
Flat-screen TV 40"	-	=	-	-	✓
Flat-screen TV 42"	✓	✓	✓	✓	-
Flat-screen TV 49"	-	-	-	-	✓
Flat-screen TV in the living room	-	-	✓	✓	-
Electronic safe	✓	✓	✓	/	/
Iron and ironing board	/	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓
Bathroom amenities	/	✓	✓	✓	✓
Hair dryer	✓	✓	✓	/	✓
Wake-up call	✓	✓	✓	/	✓
Reading area	✓	✓	✓	/	/
Desk	✓	✓	✓	/	✓
WIFI	✓	✓	✓	✓	✓
Magnifying mirror	1	✓	✓	/	/
Full length mirror	✓	✓	✓	✓	✓
Scales	1	✓	✓	/	/
Telephone*	✓	✓	✓	/	✓
Fan	✓	✓	✓	/	✓
Air conditioning	✓	✓	✓	/	✓
Crib**	✓	✓	✓	✓	-
Private entrance	-	-	-	-	✓
adults only	-	-	-	-	✓
Room service 24h*	✓	✓	✓	✓	✓
Non smoking	/	✓	✓	✓	✓
Garden view	✓	-	✓	-	-
located a few steps from the beach	-	/	-	/	-
located by the lake	-	-	-	-	/

*Extra charge **On request. The room Wellness Junior Suite includes, relaxing and anti-stress kit, a healthy breakfast on the terrace of the **Observations:** room per stay, private class of spinning and water aerobics, a private tour of jogging with stretching, massage couple 30 min in Zentropía Palladium Spa & Wellness and a romantic dinner for two.





POOLS

Name	Туре	Opening hours	Area ma	2 Depth cm	Location
Main Pool Colonial-Kantenah	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	Gp Colonial - Gp Kantenah
El Secreto	Relax	10:00am-12:00pm	166	160	Gp Colonial
El Rinconcito	Family	10:00am-06:00pm	122	160	Gp Kantenah
Aquatic Park	Children	09:00am-06:00pm	757	40	Gp Kantenah - Gp Colonial
La Isla	Relax	10:00am-07:00pm	453	150	Gp White Sand
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	Gp White Sand

Observations: By law, the use of glass containers is prohibited in the swimming pool area. All beverages and food are served in or on plastic glasses and plates.





KIDSCLUB

	Baby Club	Mini Club	Teens Club	
Age	1-3	4-12	13-18	
Schedule	09:00am-05:00pm	09:00am-05:00pm	04:00pm-12:00am	
Location	Gp Colonial	Gp Colonial	Gp Kantenah	





$\odot_{\text{ENTERTAINMENT}}$

Activities		Sport		Facilities	
Aerobic	Darts	Ping-pong	Basketball	Soccer field 2	Beach volleyball court
Various Games	Zumba	Volleyball	Football		1
Crafts	Children's	Tennis	Air rifle shooting	Basketball court 2	Archery field
	Entertainment	Archery	Paddle	Rifle range	Paddle court 2
Night shows	Diurnal animation	Petanque	Catamaran	Tennis courts 6	Multi-purpose courts 2
Billiards		Kajak	Snorkeling	Minigolf	
		Windsurfing	Deep-sea fishing*		
		Diving*	Shuffleboard		
		Waterpolo	Aqua-Volley		
		Agua-Gvm			





Observations: *Extra charge

ZENTROPIA PALLADIUM SPA & WELLNESS Services Spa Fitness

FacilitiesServices SpaFitnessSteam rooms 2Dry and moist saunaBeautyMassagesGymDressing room

Relaxation area 2 Foot shower with Facial treatments Body treatments

stones 1 Lockers

Cold Jacuzzi 0 Hot Jacuzzi 0

Round Jacuzzi with gooseneck

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge. Only adults.

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