





Grand Palladium Sicilia Resort & Spa

CATEGORY	5*
ADDRESS	Viale Imera 7/8, 90010 Campofelice Di Roccella, (Sicily), Italy
TELEPHONE	+ 39 0921 930011
E-MAIL	Sicilia@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2004
LAST REFURBISHED	2020
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive.
MEMBER OF	

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass***
Early Check In***	Late check out***	Upgrade***
Courtesy room**	Customer Service	Babysitter***
Copy services*	Postal service	Wake-up call
Porter	Bellboys	

Observations: *Extra charge **On request ***Extra charge & On request.

SERVICES

 Fire alarm	 Room Service***	 Car rental***
 Beach towel	 Pool towel	 Medical service***
 Free Wi-Fi	 Laundry service*	 24-hour security
 Parking	 Info Tours	 Shuttle service***
Picnic***	 Bali Beds***	

Observations: *Extra charge **On request ***Extra charge & On request.

HOTEL FACILITIES

Num. rooms: 469	Lobbies: 2	Buildings: 4
Lifts: 6	Area: 100000	Swimming pools: 4
Show cooking Restaurants: 1	Bars: 6	A la carte Rest.: 3
Miniclub /Babyclub /TeenClub	Sporting facilities	Conference rooms
6	Zentropia Palladium Spa & Wellness	Boutique•
Gym	Sports facilities	

Observations: *Extra charge **On request ***Extra charge & On request.

ACCESS

Airport km: 80
Taxi min: 120
Approx price €: 278

DISABLED

Accessible rooms: 24
Level access: Yes

BEACH

Beach Access: Direct
Lifeguard: Yes
Sand color: -

B. CENTER

Banquet: 6
Total Area m2: 118
Max Capacity: 750

Observations: Airport PMO

 **BARS AND RESTAURANTS**

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
Sicania	Breakfast: 07:30am-10:30am Lunch : 01:00pm-03:00pm Dinner : 07:00pm-10:00pm	-	-	-	Gp Sicilia
A la carte Restaurants					
Portofino	Lunch : 12:00pm-03:30pm Dinner : 07:00pm-10:00pm	✓	✓	-	Beach Pool Side
Dorado	Dinner : 07:00pm-10:00pm	✓	✓	-	Signature Level Pool Side
Chang Thai	Dinner : 07:00pm-10:00pm	✓	✓	-	Signature Level Pool Side
Lobby bars					
Sicilia Lobby Bar	07:30am-00:00am	-	-	-	Gps Lobby Sicilia
Lobby Bar The Signature Level	01:00pm-00:00am Exclusively for Select Program guests: 00:00-00:00	-	-	-	The Signature Level Lobby
Bars in Restaurants					
Two Ways-Waiting Bar	Dinner : 07:00pm-10:00pm	✓	✓	-	The Signature Level Pool Side
Pool bars					
Shake It!	10:00am-06:00pm	-	-	-	Gps Pool Sicilia
Shake It!	10:00am-06:00pm Exclusively for Select Program guests: 00:00-00:00	-	-	-	Signature Level Pool
Beach Bar	10:00am-00:00am	-	-	✓	Beach Pool Side
Sports Bar					
Xtra Time Sports Bar	03:45pm-02:00am	-	-	-	Signature Level Pool Side

Time changes are always updated on the hotel APP

Observations: opening hours of bars and restaurants may vary depending on the season and weather conditions. The theme restaurants will open on fixed days. The Portofino restaurant will be open for dinner from June to September.

 **ROOMS**

TOTAL:469	Bungalow Deluxe	Deluxe	Deluxe Garden View	Deluxe Pool View	Deluxe Sea View	Junior Suite	Family Bungalow	Suite	Suite Sea View	Signature Level Deluxe	Signature Level Deluxe Pool View	Signature Level Deluxe Bungalow	Signature Level Suite	Signature Level Presidential Suite
Number of rooms	84	140	66	27	37	6	12	4	17	10	45	6	14	1
m ²	25	26	26	26	26	32	37	48	52	23	24	24	38	80
2 single beds	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathtub	-	-	-	-	-	-	-	✓	✓	-	-	-	-	✓
Double sink	-	-	-	-	-	-	✓	✓	✓	-	-	-	-	✓
Sofa Bed	-	-	-	-	-	✓	✓	✓	✓	-	-	-	✓	✓
Single Sofa bed	-	✓	✓	✓	✓	-	-	-	-	-	-	-	-	-
Separate living room	-	-	-	-	-	-	✓	✓	✓	-	-	-	✓	✓
Balcony with furniture	-	✓	✓	✓	✓	-	-	-	-	✓	✓	-	-	-
Terrace with hammock and furniture	-	-	-	-	-	✓	✓	✓	✓	-	-	-	✓	✓
Terrace with furniture	✓	-	-	-	-	-	-	-	-	-	-	✓	-	-
Bathrobe and slippers	-	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers **	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-	-	-
Minibar	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Minibar*	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-
USB-Charger	-	✓	✓	✓	✓	✓	-	✓	✓	✓	✓	-	✓	✓
Flat-screen TV 40"	✓	-	-	-	-	-	✓	-	-	-	-	✓	-	-
Flat-screen TV 50"	-	-	-	-	-	-	-	-	-	✓	-	-	-	-

TOTAL:469

	Bungalow Deluxe	Deluxe	Deluxe Garden View	Deluxe Pool View	Deluxe Sea View	Junior Suite	Family Bungalow	Suite	Suite Sea View	Signature Level Deluxe	Signature Level Deluxe Pool View	Signature Level Deluxe Bungalow	Signature Level Suite	Signature Level Presidential Suite
Flat-screen TV 55"	-	✓	✓	✓	✓	✓	-	✓	✓	-	✓	-	✓	✓
Flat-screen TV in the living room	-	-	-	-	-	-	✓	✓	✓	-	-	-	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	-	-	-	-	-	-	-	-	-	-	-	-	-	✓
Iron and ironing board**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Lavazza coffee machine	-	-	-	-	-	-	-	✓	✓	-	-	-	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Reading area	-	-	-	-	-	-	-	-	-	-	-	-	-	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Turn-down service	-	-	-	-	-	-	-	-	✓	-	-	-	-	✓
Telephone*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Crib**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room Service***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	✓	-	-	-	-	-	✓	-	-	-	-	✓	-	-
Garden View	✓	-	✓	-	-	✓	✓	✓	-	-	-	-	-	-
Sea view	-	-	-	-	✓	-	-	-	✓	-	-	-	-	✓
Pool view	-	-	-	✓	-	-	-	-	-	-	✓	-	✓	-
located near the pool	-	-	-	-	-	-	-	-	-	-	-	✓	-	-

Observations: * for a surcharge ** on request *** for a surcharge and on request.

 **POOLS**

Name	Type	Opening hours	Area m2	Depth cm	Location	Signature Level Exclusive Pool
Principal Sicilia	Family	09:00am-07:00pm	600	140	Gp Sicilia	-
The Signature Level Pool	Relax	10:00am-07:00pm	455	170	Tsl	✓
Beach Pool	Family	09:00am-07:00pm	430	160	Gp Sicilia (Beach Side)	-
Beach Pool Children	Children	09:00am-06:00pm	56	40	Gp Sicilia Mini Club Side	-

Observations: *

 **KIDSCLUB**

	Baby Club	Mini Club	Junior Club
Age	1-3	4-11	12-16
Schedule	09:30am-06:30pm	10:00am-06:00pm	09:30am-06:30pm
Location	Closed From 12:30 To 03:00 Pm	Gp Sicilia (Bungalow Side)	Gp Sicilia (Bungalow Side)

* Baby Club only by reservation

Observations: •The baby club is for the youngest (from 1 to 3 y.o.) and offers a babysitting service upon reservation for a total of 90 minutes, or children can stay at the baby club with one of the parents or the private babysitter. The extra babysitting service out of the opening hours of the mini club must be booked at the Guest Service department and will be given at an additional cost that will be charged to the room.

 **ZENTROPIA PALLADIUM SPA & WELLNESS**

Facilities	Services Spa	Fitness
Dry and moist sauna	Beauty	Gym
Relaxation area	Massages	Dressing room
Sensations shower	Body treatments	Lockers

Observations: * Access to the Spa; wet areas and treatments have an extra charge.
+18 years.



THE SIGNATURE LEVEL

exclusive pool - Signature Level	Exclusive The Signature Level Lobby Bar	Private check in and welcome drink
Reserved Area for lunch in Portofino -à la carte and food stations service -	Exclusive The Signature Level guest wristband	Priority booking in à la carte restaurants
Priority booking at the à la carte restaurants	Personal Guest Services	Access to Zentropia Spa free of charge (water circuit)
Complementary minibar restocking (max. once daily)	Premium drinks menu included	Exclusive access to sunbeds at the Garden pool, Sicily and the indoor beach.
Exclusive lobby	10% discount on a selection Premium Food and Wine List Selection	Exclusive breakfast at Chang Thai restaurant with a la carte selection of food and coffee bar
Exclusive space in the Portofino Restaurant (A la carte service and Buffet).	Priority reservation at the MiniClub	Exclusive area for sun loungers on the interior beach near the sea
Exclusive Signature Level welcome gift		

Entrance to the Spa 1 per stay

Observations: *Free restocking of the Mini Bar once a day*

Reservation priority in the a la carte restaurants subject to availability



GDS CODES

Amadeus: P M O A C J	Sabre: 3 9 4 5 8 5	Galileo-Apollo: G 8 5 2 9
Wordspan: P M O G P	Pegs ADS: 3 6 6 4 0	

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GRAND PALLADIUM HOTELS & RESORTS
SICILIA, ITALIA



- LUOGHI - PLACES**
- A Piscina Stilla - Stilla Pool
 - B Piscina Beach - Beach Pool
 - C Piscina Garden - Garden Pool
 - D Piscina per bambini - Children's Pool
 - E Centro Congressi - Convention Center
 - F Black & White Junior Club
 - G Kids Only Club
 - H Disco
 - I Teatro - Theatre
 - L Area Sportiva - Sports Area
 - M Tennis
 - N Beach Volley
 - O Bocce - Bowls
 - P Minigolf
 - Q Tiro con arco - Archery
 - R Mini Football - Calcio
 - S Sala Rele
 - M Spaggià - Beach
 - O Boutique - Shop
- G.P. SICILIA**
- 1001 - 1276
 - 2001 - 2212
 - 4101 - 4220
- DELUXE BUNGALOWS**
- 5101 - 5106
 - 5201 - 5206
 - 5401 - 5406
 - 6201 - 6206
 - 6301 - 6306
 - 6401 - 6406
 - 6501 - 6506
 - 7101 - 7106
 - 7201 - 7206
 - 7301 - 7306
 - 7401 - 7406
 - 7501 - 7506
 - 8101 - 8106
 - 8201 - 8206
 - 8301 - 8306
 - 8401 - 8406
 - 8501 - 8506
- THE SIGNATURE LEVEL**
- 5301 - 5306
 - 3001 - 3223
- SERVIZI - SERVICES**
- 1 Ricevimento - Front desk
Grand Palladium Sicilia Resort & Spa
 - 2 Ricevimento - Front desk
The Signature Level
 - 3 Zentropia Palladium Spa & Wellness (1st Floor)
 - 4 Palestra - Gym (2nd Floor)
 - 5 Parcheggio - Parking
- RISTORANTI - RESTAURANTS**
- 6 Sicilia
 - 7 El Dorado
 - 8 Chang Hsu
 - 9 Zita Time Sports Bar
 - 10 Portofino
- BAR**
- 10 Stilla Lobby Bar
 - 11 Beach Bar
 - 12 Shake It!
 - 13 Two Ways Waiting bar
- Legend:**
■ GRAND PALLADIUM SICILIA RESORT & SPA
■ THE SIGNATURE LEVEL