

Last update: 29-04-2025



Grand Palladium Select White Sand

CATEGORY

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BUILT 2005

LAST 2025

REFURBISHED TYPE OF HOTEL

Holiday Resort, Events and Conferences, Family friendly . **BOARD BASIS**

All Inclusive 24 hrs .

A RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass***
Early Check In***	Late check out***	Upgrade***
Express Check-Out	Courtesy shower	Babysitter***
Porter	Bellboys	

*On request **Observations:** **Additional charge

***Additional charge and on request

△ SERVICES

Fire alarm	→ WIFI Premium	Room Service 24h*
ଅଧା Waiter service in the pool	$\stackrel{\mathfrak{G}}{ extstyle extst$	a Car rental***
PC internet connection	■ Beach towel	Medical service***
Laundry service****	24-hour security	Parking
Info Tours	⋧ Shuttle service***	

* Extra charge for night service from 11:00 p.m. to 11:00 a.m.

Observations: *** Upon request
*** Extra charge and upon request

**** Includes 1 free garment per person per stay

✓ HOTEL FACILITIES

Villas 14	Lobbies 1	Bungalows 12
Swimming pools: 4	Outdoor Jacuzzi	Miniclub /Babyclub /TeenClub
Conference rooms	Gym	Zentropia Palladium Spa & Wellness*
Hammocks on the beach	Show cooking Restaurants: 2	Rest. Show cooking dine around 2
A la carte Rest.: 4	Rest. a la carte dine around 4	Restaurant-Gastronomic Performance 3
Boutique•	Jewelry	Bars: 9
Bars Dine Around 11	Num. rooms 425	Sports Bar Dine Around 1
Beach club Dine around• 1	Sporting facilities	Catholic Church

Gift Shop

Observations: Use and enjoyment at Grand Palladium Hotels & Resorts





Access
Airport km: 90
Accessible rooms: 8
Beach Access: Yes
Banquet: 8
Taxi min: 90
Level access: Yes
Lifeguard: Yes
Total Area m2: 732
Approx. price USD: 100-150
Pool Access: Yes
Sand color: White

Observations: White Sand + 505m2 Grand Maya Coba // TOTAL: 734m2

BARS AND RESTAURANTS Reservation Dress C

Name	Opening hours	Reservation	Dress code	Location
Sport bar dine around				
Xtra Time Sports Bar	12:00am-12:00am	-	-	Gp Colonial
Show cooking Restaurants				
La Dalia	Breakfast:07:00am-11:00am Lunch :01:00pm-03:30pm Dinner :06:00pm-10:30pm	-	-	Gp Select White Sand
La Laguna	Breakfast: 08:00am-11:00am Lunch : 12:30pm-04:00pm	-	-	Gp Select White Sand
Pizzeria				
The Pizza Stop	11:00am-05:00pm	-	-	Gp Select White Sand
Ice cream shop				
	10:00am-06:00pm	-	-	Gp Select White Sand
À la Carte Restaurant Dine Around				
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	✓	✓	Gp Colonial
La Adelita (Mexican Cuisine)	Dinner :05:30pm-10:30pm	✓	✓	Gp Colonial
Sumptuori (Japanese Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	Gp Kantenah
La Paisana (Argentinian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	Gp Kantenah
A la carte Restaurants				
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	1	✓	Gp Select White Sand
Bamboo (Asian Cuisine)	Dinner : 05:30pm-10:30pm	✓	✓	Gp Select White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner : 05:30pm-10:30pm	✓	/	Gp Select White Sand
Poseidón Beach Restaurant	Dinner :05:30pm-10:30pm	✓	✓	Gp Select White Sand
Lobby bars				
White Sand Lobby Bar	09:00am-01:00am	✓	✓	Gp Select White Sand
Bars in Restaurants				
Bahía E Brasa Y Bamboo Waiting Bar	05:30pm-10:30pm	-	-	Gp Select White Sand
Portofino Waiting Bar	05:30pm-10:30pm	-	-	Gp Select White Sand
Restaurant -Gastronomic Performance-				
Bravo Dinner & Dance*	Dinner :07:30pm-10:30pm	✓	✓	Gp Select White Sand
Chic Cabaret & Restaurant***	Dinner : 07:30pm-11:00pm	✓	✓	Trs Yucatan Hotel
Le Petit Chef*	Dinner :06:00pm-10:00pm	✓	✓	Gp Kantenah
Pool bars				
La Laguna Swim-Up Bar	10:00am-06:00pm	-	-	Gp Select White Sand
La Perla Pool Bar	10:00am-06:00pm	-	-	Gp Select White Sand
Cafe				
Piacere Coffee Shop Rest. Show Cooking "Dine around"	08:00am-11:00pm	✓	✓	Gp Select White Sand
La Hacienda	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	✓	1	Gp Colonial
El Gran Azul	Breakfast: 08:00am-11:00am Lunch : 12:30-04:00pm	-	-	Gp Colonial - Kantenah

Bars in Rest. "Dine Around"





Name	Opening hours	Reservation	Dress code	Location
La Adelita Y El Dorado Waiting Bar	05:30pm-10:30pm	-	-	Gp Colonial
Sumptuori Y La Paisana Waiting Bar	05:30pm-10:30pm	-	-	Gp Kantenah
Lobby bars "Dine Around"				
Colonial Lobby Bar	09:00am-01:00am	-	-	Gp Colonial
Kantenah Lobby Bar	09:00am-01:00am	-	-	Gp Kantenah
Other bars				
Churchill Bar**	07:00pm-12:00am	-	-	Gp Kantenah
Habits Healthy Bar****	10:00am-06:00pm	-	-	Zentropia Palladium Spa & Wellness
Pool bars "Dine Around"				
El Gran Azul Swim-Up Bar	10:00am-06:00pm	-	-	Gp Colonial
La Orilla Pool Bar	10:00am-06:00pm	-	-	Gp Colonial
El Secreto Pool Bar**	10:00am-06:00pm	-	-	Gp Colonial

Dinners at the themed restaurants are unlimited and subject to availability. The service of alcoholic beverages to guests under 18 years of age is prohibited.

⊫ROOMS

		- KOOM3						
TOTAL:425	Junior Suite Garden View	Junior Suite Beach Side	Junior Suite Pool Side	Suite Garden View	Suite Beach Side	Romance Bungalow By The Lake***	Romance Villa Suite Pool Side***	Ambassador Suite Poolside•
Number of rooms	222	60	58	30	12	12	24	7
m²	52.6	52.6	42	67.6	67.6	69.1	58.4	88
2 double beds	1	✓	1	-	-	-	-	/
King size bed	1	1	1	1	1	1	1	✓
In-room shower	1	✓	1	✓	✓	1	1	/
Outdoor shower	-	-	-	-	-	1	1	-
Whirlpool bathtub	/	✓	1	✓	✓	1	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	-	-	✓
Double sink	-	-	-	-	-	1	✓	✓
Sofa Bed	1	✓	1	✓	✓	=	1	✓
Separate living room	-	-	-	✓	✓	-	-	✓
Combined bedroom and living room	1	✓	1	-	-	/	1	-
Terrace with hammock and furniture	-	-	-	-	-	✓	✓	-
Balcony with furniture	1	/	1	/	/	-	-	✓
Bathrobe and slippers	1	1	1	/	1	1	✓	/
Minibar	1	✓	1	✓	✓	1	1	✓
Radio / alarm clock / iPod dock	1	✓	/	✓	✓	1	1	✓
Flat-screen TV	1	✓	1	✓	✓	1	1	✓
Flat-screen TV in the living room	-	-	-	✓	✓	-	-	✓
Electronic safe	1	1	1	/	1	1	1	/
Iron and ironing board	1	✓	1	✓	✓	1	1	/
Tea and coffee-making facilities	1	1	1	/	1	1	1	/
Bathroom amenities	1	✓	1	✓	✓	1	1	/
Hair dryer	1	✓	1	✓	✓	1	1	✓
Wake-up call	/	✓	1	✓	✓	1	✓	✓
Rooms for disabled guests	1	-	✓	-	-	-	-	-
Reading area	/	✓	✓	✓	✓	✓	✓	✓
Desk	1	✓	✓	✓	✓	1	1	✓
WIFI	/	✓	✓	✓	✓	1	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓



Observations: *Additional charge

**Adults only (18+)

****Additional charge and adults only (18+)

****Exclusive for guests of Zentropia Palladium Spa & Wellness



TOTAL:425	Junior Suite Garden View	Junior Suite Beach Side	Junior Suite Pool Side	Suite Garden View	Suite Beach Side	Romance Bungalow By The Lake***	Romance Villa Suite Pool Side***	Ambassador Suite Poolside•
Full length mirror	1	1	1	1	1	1		1
Scales	1	1	1	1	1	✓	1	✓
Pool towels	1	1	✓	1	1	/	1	1
Telephone*	1	1	✓	1	1	1	1	✓
Fan	1	1	1	✓	1	-	1	1
Air conditioning	1	1	1	✓	1	✓	1	✓
Black out curtains	1	1	1	✓	1	✓	1	1
Crib**	1	1	1	/	1	-	-	1
adults only	-	-	-	-	-	✓	1	-
Room Service	1	1	1	/	/	/	1	/
Non smoking	1	1	1	✓	✓	/	1	1
	-	-	-	-	-	✓	-	-
Garden view	1	1	-	✓	1	-	-	-
located a few steps from the beach	-	✓	-	-	✓	-	-	-
located by the lake	-	-	-	-	-	✓	-	-
located near the pool	-	-	1	-	-	-	1	-
Located in the garden area	-	-	✓	1	-	-	-	-

[⊉]POOLS

Name	Туре	Opening hours Area	a m2 Depth cm	Location
Colonial-Kantenah Pool	Family	10:00am-06:00pm 354	44 160	Gp Colonial - Gp Kantenah
El Secreto	Adults	10:00am-12:00am 16	160	Gp Colonial**
Parque Acuático Infantil	Children	09:00am-06:00pm 75	7 40	Gp Kantenah - Gp Colonial
Select White Sand Pool	Family	10:00am-06:00pm 363	78 150	Gp Select White Sand

Observations: By law, the use of glass containers is prohibited in the pool area, so drinks and food are served in plastic cups and plates. **adults only

KIDSCLUB

	Baby Club	Mini Club	Junior Club
Location	Gp Colonial	Mini Club	Gp Kantenah
Age	1-3	4-12	13-18
Schedule	09:00am-05:00pm	09:00am-05:00pm	11:00am-12:00am

© ENTERTAINMENT

Activities		Sport	
Aerobic	Various Games	Basketball	Volleyball
Yoga	Zumba	Football	Tennis
Crafts	Children's Entertainment	Badminton	Petanque
Night shows	Diurnal animation	Kajak	Snorkeling
Live Music	Bowling alley*	Diving*	Shuffleboard
Splatter*	Recreational games*	Aqua-Volley	Aqua-Gym
		Pina-Pona	Pickleball Courts 4

Observations: *On request and additional charge

ZENTROPIA PALLADIUM SPA & WELLNESS Services Spa Fitness

FacilitiesServices SpaFitnessSteam rooms 2Dry and moist saunaBeautyMassagesGymDressing roomRelaxation areaFoot shower with stones 1
2Facial treatments
LockersBody treatments
Lockers

"Eco meditative" Cold Jacuzzi

cold bath 1

Hot Jacuzzi Round Jacuzzi with gooseneck





Observations: Access to the wet areas of the Spa has an additional charge and is for adults only. All Spa services have an additional charge. There are services available for minors.

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