

Last update: 23-04-2025



Grand Palladium Select Costa Mujeres

CATEGORY

ADDRESS Vialidad Paseo Mujeres, 77400 Cancun, Qroo, México

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E-MAIL

Info.costamujeres@palladiumhotelgroup.com WEB Palladiumhotelgroup.com

BUILT

TYPE OF HOTEL Holiday Resort, Events and Conferences, Family friendly.

BOARD BASIS All Inclusive Premium.

$\stackrel{\text{\tiny }}{\Box}$ reception services

24-hour service	Check-in: 3 pm		Check-Out: 12pm
Languages spoken:	Card payment:	INCOME VISA (CONTROL OF THE PROPERTY OF THE PR	Night pass*
Early Check In***	Upgrade***		Express Check-Out
Customer Service	Babysitter***		Copy services*
Valot parking	Wake up call		

Observations: *Extra charge **On request ***Extra charge & on request.

SERVICES

	Fire alarm	→ WIFI Premium
Room Service 24h*	$\stackrel{\mathfrak{G}}{ extstyle extst$	🖔 Waiter service on the beach
Car rental***	Concierge service	PC internet connection
Pool towel	扁 Internal transport**	Medical service***
Laundry service****	24-hour security	P Parking
Bicycle parking	(Info Tours	⋧ Shuttle service***

Observations: *Extra charge for night service from 10:30 PM to 10:30 AM **Upon request ***Extra charge and upon request. **** Includes one free garment per person per stay.

✓ HOTEL FACILITIES

Lobbies 1	Lifts: 4	Buildings 4
Outdoor Jacuzzi	Miniclub /Babyclub /TeenClub	
Gym •	Spa	Show cooking Restaurants: 1
Conference rooms•	Beach Club: 1	Wellness room*
Boutique•	Jewelry	Bars: 21
Num. rooms 493	Catholic Church•	Rafa Nadal Tennis Centre
Gift Shop*	Hairdresser•	Sports facilities

Observations: * Extra charge

₹ ACCESS	🖒 DISABLED	BEACH	🖻 B. CENTER
Airport km: 29	Accessible rooms: 2	Beach Access: Direct	Banquet: 12
Taxi min: 35	Level access: Yes	Lifeguard: Yes	Total Area m2: 1500
	Pool Access: Yes	Sand color: White Sand	Max Capacity: 900





BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Ice cream shop					
Grand Gelateria	10:00pm-06:00pm	-	-	-	Gp
Pizzeria					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Show cooking Restaurants					
Isla Blanca	Breakfast:07:00am-11:00am Lunch :12:30-03:30pm Dinner :06:30pm-10:30pm	-	-	-	Lobby Gp
A la carte Restaurants					
Portofino	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
El Dorado	Dinner :06:00pm-11:00pm	✓	✓	-	Village Gp Zone
Chang Thai	Dinner:06:00pm-11:00pm	✓	/	-	Village Gp Zone
Sumptuori	Dinner :06:00pm-11:00	/	/	-	Village Gp Zone
Boghali	Dinner :06:00pm-11:00pm	/	/	-	Village Gp Zone
La Adelita	Dinner :06:00pm-11:00pm	/	/	-	Village Gp Zone
Beach Club					go
Poseidón Beach Restaurant	11:30am-04:30pm	_	_	_	Next To The Beach Gp
Lobby bars	11.30diii 0 1.30piii				Mexic to the Beden op
Costa Mujeres Lobby Bar	10:00am-11:00pm	_		-	Gp
Bars in Restaurants	10.00am-11.00pm				Ор
Bar Portofino	06:00pm-11:00pm				Rest. Portofino
		-	-	-	
Bar Adelita	06:00pm-11:00pm	-	-	-	Rest. Adelita
Bar Sumptuori	06:00pm-11:00pm	-	-	-	Rest. Sumptuori
Bar El Dorado	06:00pm-11:00pm	-	-	-	Rest. El Dorado
Bar Chic Cabaret **	Dinner : 07:30pm-11:00pm	-	-	-	Rest. Chic Cabaret
Bar Chang Thai	06:00pm-11:00pm	-	-	-	Rest. Chang Thai
Bar Poseidon	06:00pm-11:00pm	=	-	=	Rest. Poseidon
Bar Boghali	06:00pm-11:00pm	-	-	-	Rest. Boghali
Restaurant -Gastronomic Performance-					
Le Petit Chef *	Dinner : 07:00pm-11:00pm	✓	✓	-	Zona De Village Gp
Chic Cabaret & Restaurant**	Dinner: 07:30pm-11:00pm	✓	✓	-	Village Gp
Pool bars					
Splash Pool Bar	09:00am-08:00pm	-	-	-	Piscina Splash Gp
Fizz Pool Bar	10:00am-06:00pm	=	-	=	Piscina Fizz Gp
Beach Bars					
Dunan Beach	10:00am-06:00pm	_	_	_	Playa - Gp
Coffee shop	20.000				1.0,0
Piaccere Coffee Shop	08:00am-11:00pm	_	_	_	Zona De Village Gp
Other bars	00.00diii 11.00piii				Zona De vinage op
Bar Aqua	06:00pm-02:00am				Village Gp
Habits Healthy Bar ***	00.00pm-02.00am	-	-	-	
	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness **
Bar Teatro	07:30pm-11:00pm	-	-	-	Village Gp
Rafa Nadal Tennis Center Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Center
Sports Bar					
Xtra Time Sport Bar	12:00am-12:00pm	-	-	-	Zona De Village Gp
snack bar					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Sky Lounge Bar					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Zona De Village Gp
*Extra charge					

*Extra charge **Observations:** **Over 18 years old with extra charge

***Exclusive for Zentropia Palladium Spa & Wellness customers





⊟ROOMS

i i i i i i i i i i i i i i i i i i i								
TOTAL:493	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Pool Access	Junior Suite Poolside Ocean View	Loft Suite Jacuzzi Terrace	Ambassador Suite Swim Up Beachiside**	Signature Suite Swim Up Beachside Ocean View **	Residence Suite Beachside Panoramic Ocean View**
Number of rooms	184	243	22	15	24	2	2	1
m²	66	66	66	66	100	136	162	435
2 Beds Queen Size	/	1	1	/	1	1	1	/
King size bed	1	1	1	✓	1	1	1	/
Shower	/	/	/	/	/	1	/	/
Whirlpool bathtub	/	1	/	/	/	1	1	/
Jacuzzi on the terrace	-	-	-	-	/	/	-	-
,	-	-	-	-	/	/	1	1
Sauna	-	-	-	-	-	-	-	/
Double sink	/	/	/	/	/	/	/	/
separate toilet.	/	/	/	/	/	/	/	/
Second toilet	_	-		-	/	/	_	-
Sofa Bed	/	/	/	/	/	/	_	/
Sofa	-	-	-	-	-	-	1	-
Separate living room	-	_	-	-	-	/		/
Combined bedroom and living room	/	1	/	1	/	-	-	-
Balcony with furniture	/	/	/	/	/	/	/	
Terrace with furniture		-	-	-		-		- /
3 terraces	-	-	-	-	-	-	-	/
	- /	- /	- /	-	- /	- /	- /	<i>,</i>
Bathrobe and slippers								
Minibar	√	/	√	/	√	/	<i>J</i>	√
Speaker with Bluetooth	/	✓	√	✓	√	✓	√	√
USB-Charger	✓	/	✓ ,	/	√	/	<i>'</i>	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	√
"Bose" sound system for TV	-	-	-	-	-	-	-	✓
Electronic safe	√	1	√	/	√	√	√	✓ ✓
Iron and ironing board	✓		✓	/	√	/	<i>'</i>	
Tea and coffee-making facilities	✓	✓	✓	✓	✓	√	√	√
Nespresso coffee maker	-	-	-	-	-	/	√	<i>,</i>
Bathroom amenities	/	✓	✓	✓	✓	√	√	√
Amenities "Family Selection"	-	-	-	-	-	✓	✓	✓
Hair dryer	<i>,</i>	✓	✓	✓	✓ .	✓	✓	√
Wake-up call	/	/	✓	✓	/	/	✓	✓
Walk in closet	-	-	-	-	-	-	-	√
VIP-Services	-	-	-	-	-	/	✓	✓
Desk	/	✓	✓	✓	✓	✓	✓	✓
WIFI	/	1	✓	/	/	/	✓	1
Magnifying mirror	/	✓	✓	✓	1	✓	✓	1
Full length mirror	1	1	/	✓	1	1	1	/
Scales	1	✓	✓	✓	1	1	✓	✓
Pool towels	-	-	-	-	1	1	1	/
Cordless phone	1	✓	1	✓	1	✓	1	✓
Wine climatiser	-	-	-	-	-	-	-	/
Video game console**	-	-	-	-	-	1	✓	✓
Private swimming pool with hydromassage	-	-	-	-	-	-	-	1
Butler service	-	-	-	-	-	1	✓	✓
Concierge service	1	✓	✓	✓	1	-	-	-
Centralized air conditioning	1	✓	✓	✓	1	✓	✓	/
Black out curtains	1	✓	✓	✓	1	✓	✓	/
Direct access to swimming pool	-	-	1	-	-	✓	✓	1





TOTAL:493	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Pool Access	Junior Suite Poolside Ocean View	Loft Suite Jacuzzi Terrace	Ambassador Suite Swim Up Beachiside**	Signature Suite Swim Up Beachside Ocean View **	Residence Suite Beachside Panoramic Ocean View**
Private entrance	-	-	-	_	=	-	-	✓
Room service 24h*	✓	1	1	1	/	-	-	-
Steam iron*	-	-	-	-	-	✓	1	/
Room Service	-	-	-	-	=	1	1	✓
Non smoking	1	1	1	1	✓	✓	1	/
Pack and unpack suitcases	-	-	-	-	=	1	1	✓
Express Luggage Delivery	-	-	-	-	-	✓	1	✓
Late check out 2pm subject to availability	-	-	-	-	-	✓	1	1
Nightly amenity	-	-	-	-	-	✓	1	/
Umbrella	-	-	-	-	=	1	1	✓
Garden View	/	-	-	-	1	-	-	-
Sea view	-	-	-	1	1	-	1	✓
Pool view	-	1	✓	1	-	✓	-	-
Front sea view	-	-	-	1	=	-	-	-
	/	-	-	-	✓	-	-	-
Garden view	-	✓	1	-	-	-	✓	-

POOLS

Name	Туре	Opening hours	Location
Splash Pool	Family	08:00am-08:00pm	Grand Palladium
Parque Acuático	Children	08:00am-08:00pm	Grand Palladium
Piscina Fizz	Family	08:00am-08:00pm	Grand Palladium

KIDSCLUB

	Baby Club	Kids Club	Teens Club	
Age	1-3	4-12	12-17	
Schedule	09:00am-05:00pm	09:00am-05:00pm	03:00pm-11:00pm	
Location	Splash Pool Area	Splash Pool Area	Zona De Village	

Observations: .

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities		Services Spa		Fitness
Water slides	Steam rooms	Beauty	Massages	Gym
Hot and cold water whirlpools	Dry and moist sauna	Facial treatments Lockers	Body treatments	
Relaxation area	"Eco meditative" cold bath			

Sensations shower

Observations: .

Ice cabin

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