





## Grand Palladium Lady Hamilton Resort & Spa

<b>CATEGORY</b>	5*
<b>ADDRESS</b>	Point Lucea. Hanover, Jamaica. W.i
<b>TELEPHONE</b>	+18766190000
<b>FAX</b>	+18766200001
<b>E-MAIL</b>	Info.jamaica@palladiumhotelgroup.com
<b>WEB</b>	Palladiumhotelgroup.com
<b>BUILT</b>	2007
<b>LAST REFURBISHED</b>	2015
<b>TYPE OF HOTEL</b>	Holiday Resort, Events and Conferences, Family friendly .
<b>BOARD BASIS</b>	All Inclusive Premium.
















### RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Night pass*
Early Check In***	Late check out***	Upgrade*
Express Check-Out	Currency exchange	Courtesy shower
Customer Service	Babysitter***	Fax Service*
Copy services*	Postal service	Wake-up call
Porter	Bellboys	

**Observations:** \*Extra charge \*\*\*Extra charge & On request



### SERVICES

 Fire alarm	 Room Service 24h*	 Waiter service in the pool
 Picnic*	 Car rental*	 Concierge service
 Pool towel	 Medical service*	 Free Wi-Fi
 Laundry service*	 24-hour security	 Parking
 Info Tours		

**Observations:** \* Extra charge



### HOTEL FACILITIES

Num. rooms: 517	Villas: 13	Lobbies: 1
Area: 95.000	Lifts: 1	Swimming pools: 5
Show cooking Restaurants: 3	Bars: 18	A la carte Rest.: 7
Miniclub /Babyclub /TeenClub	Sporting facilities	Conference rooms
Outdoor Jacuzzi	Conference rooms•	Zentropia Palladium Spa & Wellness
Gym	Hairdresser***	Concert area
Gift Shop	Sports facilities	Boutique



### ACCESS

Airport km: 32
Taxi min: 40
Approx. price USD: 60



### DISABLED

Accessible rooms: 6
Level access: Yes
Pool Access: Yes



### BEACH

Beach Access: Yes
Lifeguard: Yes
Sand color: White



### B. CENTER

Banquet: 3
Total Area m2: 349
Max Capacity: 300



### BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<b>Show cooking Restaurants</b>					
Mobay	<b>Breakfast:</b> 07:00am-10:30am <b>Lunch :</b> 12:30pm-03:30pm <b>Dinner :</b> 06:00pm-10:30pm	-	✓	-	Gp Jamaica
Blue Lagoon	<b>Lunch :</b> 12:30pm-03:00pm	-	✓	-	Gp Jamaica - Gp Lady Hamilton
Negril	<b>Breakfast:</b> 08:00am-11:45am <b>Dinner :</b> 06:00pm-10:30pm	-	✓	-	Gp Lady Hamilton
<b>A la carte Restaurants</b>					
Sumptuori(Japanese Cuisine)	<b>Dinner :</b> 05:30pm-09:45pm	-	✓	-	Gp Jamaica
Bhogali (Indian Kitchen)	<b>Dinner :</b> 05:30pm-09:45pm	-	✓	-	Gp Jamaica
Poseidon (Rice And Fish)	<b>Lunch :</b> 12:00pm-04:00pm <b>Dinner :</b> 06:00pm-09:45pm	-	✓	-	Gp Lady Hamilton
Portofino (Italian Kitchen)	<b>Dinner :</b> 05:30pm-09:45pm	-	✓	-	Gp Lady Hamilton
El Dorado (Steak House)	<b>Dinner :</b> 05:30pm-09:45pm	-	✓	-	Gp Lady Hamilton
Xaymaica (Jamaican Kitchen)	<b>Dinner :</b> 05:30pm-09:45pm	-	✓	-	Gp Jamaica
La Adelita (Mexican Kitchen)	<b>Dinner :</b> 05:30pm-09:45pm	-	-	-	Gp Lady Hamilton
<b>Bars in Restaurants</b>					
Xaymaica Bar	<b>Dinner :</b> 05:30pm-11:00pm	-	✓	-	Gp Jamaica
Italian & Steak House Bar	<b>Dinner :</b> 05:30pm-11:00pm	-	✓	-	Gp Lady Hamilton
La Adelita Bar	<b>Dinner :</b> 05:30pm-11:00pm	-	-	-	Gp Lady Hamilton
Bhogali Bar	<b>Dinner :</b> 05:30pm-11:00pm	-	-	-	Gp Jamaica
Negril Bar	08:00am-10:30pm	-	-	-	
Mobay Bar	07:00am-10:30pm	-	-	-	
Blue Lagoon Bar	07:00am-03:00pm	-	-	-	
<b>Pool bars</b>					
Las Brisas	10:00am-06:00pm	-	-	-	Gp Lady Hamilton
Kool Shady	10:00am-06:00pm	-	-	-	Gp Jamaica
Coral Pool	10:00am-10:00pm	-	-	-	Gp Lady Hamilton
	<b>Exclusively for Select Program guests:</b> 10:00am-10:00pm				
<b>Beach Bars</b>					
Bill Jammin Beer Hut	10:00am-05:00pm	-	-	-	Gp Jamaica
Bamboo	10:00am-06:00pm	-	-	-	Gp Lady Hamilton
<b>Swim Up Bar</b>					
The Blue Lagoon Swim Up Bar	10:00am-06:00pm	-	-	-	Gp Jamaica - Gp Lady Hamilton
<b>Lounge Bar</b>					
Miss Lou	07:00am-00:00am	-	✓	-	Gp Jamaica - Gp Lady Hamilton
<b>Other bars</b>					
Infinity	10:00am-01:00am	-	-	-	Gp Jamaica - Gp Lady Hamilton
The Theater	09:00pm-10:30pm	-	-	-	Gp Lady Hamilton
Habits Healthy Bar	10:00am-05:00pm	✓	-	-	
<b>Sports Bar</b>					
Xtra Time Sports Bar	09:00am-07:00am	-	✓	-	Gp Lady Hamilton

**Observations:** Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the Teppanyaki. For groups of more than 10 people, please contact our Guest Services staff. Ask Guest Services about our "Adults Only" restaurant schedule. The service of alcoholic beverages to persons under 18 is prohibited.

### ROOMS

TOTAL:517	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
Number of rooms	230	27	27	16	40	8	6	2	48	90	18	1	4

**TOTAL:517**

	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
Luxury memory foam mattress m <sup>2</sup>	-	-	-	-	-	-	-	-	-	-	-	✓	✓
52.79	52.79	52.79	52.79	52.79	69.48	69.48	69.48	69.48	82.63	52.79	69.48	425.96	69.48
2 double beds	✓	-	✓	✓	-	-	-	-	-	✓	-	✓	-
2 single beds	-	✓	-	-	-	-	-	-	-	-	-	-	-
Double bed	-	-	-	-	-	-	-	-	-	-	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Round bed	-	-	-	-	-	-	-	-	-	-	-	✓	-
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Shower	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Shower or bathtub	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Separate shower	✓	-	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
In-room shower	-	✓	-	-	-	-	-	-	-	-	-	-	-
Outdoor shower	-	-	-	-	-	-	-	-	✓	-	-	✓	-
Hydromassage shower	✓	-	-	-	-	-	-	-	-	✓	-	-	-
Bathtub	-	-	-	-	-	-	-	-	-	-	✓	-	-
Whirlpool bathtub	-	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Jacuzzi	-	-	-	-	-	-	-	-	-	-	-	✓	-
Jacuzzi in the room	-	-	-	-	-	-	-	-	-	-	-	-	-
Jacuzzi on the terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Double sink	-	-	-	-	-	-	-	-	✓	-	-	✓	✓
separate toilet.	-	-	-	-	-	-	-	-	✓	-	-	-	-
Second toilet	-	-	-	-	-	-	-	-	-	-	-	✓	-
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	✓
Armchair	-	-	-	-	-	-	-	-	-	-	-	-	✓
Dining room	-	-	-	-	-	-	-	-	-	-	-	✓	-
Separate living room	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Balcony or terrace	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Terrace	-	-	-	-	✓	✓	✓	✓	-	-	✓	-	-
Terrace with furniture	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Bathrobe and slippers **	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Bathrobe and slippers	-	-	-	-	-	-	-	-	✓	-	-	✓	✓
Fridge	-	-	-	-	-	-	-	-	-	-	-	✓	-
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	-	✓	✓
Minibar*	-	-	-	-	-	-	-	-	✓	-	-	-	-
Radio / alarm clock / iPod dock	-	-	-	-	-	-	-	-	✓	-	-	-	-
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	-	-	-	-	-	-	-	-	-	-	-	✓	-
Flat-screen TV 42"	-	-	-	-	-	-	-	-	✓	-	-	-	-
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-
Flat-screen TV 55"	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Flat-screen TV in the living room	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	-
Flat-screen TV	-	-	-	-	-	-	-	-	-	✓	✓	-	-
flat screen TV 65"	-	-	-	-	-	-	-	-	-	-	-	✓	-
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Premium coffee selection	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Cot***	-	-	-	-	✓	✓	✓	✓	-	-	-	-	-
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Walk in closet	-	-	-	-	-	-	-	-	✓	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	✓	-	✓	-
Reading area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-

TOTAL:517	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wi-fi broadband	-	-	✓	-	-	-	✓	-	-	-	-	-	-
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Scales	-	-	-	-	-	-	-	-	✓	-	-	-	-
Telephone*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Xbox**	-	-	-	-	-	-	-	-	-	-	-	✓	-
Private check in service	-	-	-	-	-	-	-	-	-	-	-	✓	-
Concierge service	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Fan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Crib**	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Direct access to swimming pool	-	-	-	-	-	-	-	-	-	-	-	✓	-
Private entrance	✓	✓	✓	✓	-	-	-	-	-	✓	-	-	-
adults only	-	-	-	-	-	-	-	-	✓	-	-	-	-
Room service 24h*	✓	✓	✓	-	✓	✓	✓	✓	-	-	-	-	✓
24-hour room service	-	-	-	-	-	-	-	-	-	✓	✓	-	-
Room Service*	-	-	-	-	-	-	-	-	-	-	-	✓	-
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Music and hotel information channel	✓	✓	✓	✓	-	-	-	-	-	✓	-	-	-
Complimentary water throughout the stay	-	-	-	-	-	-	-	-	-	-	-	✓	-
Partial sea view	-	-	-	-	-	-	-	-	-	-	-	-	✓
Garden View	✓	-	-	-	✓	-	-	-	-	-	-	-	-
Sea view	-	✓	-	✓	-	✓	✓	✓	✓	-	-	✓	-
Garden view	✓	-	-	-	✓	-	-	-	-	-	-	-	-
located a few steps from the beach	-	-	✓	✓	-	-	✓	✓	-	-	-	-	-

**Observations:** \*Extra charge \*\*On request // Room service from 7am-9am

 **POOLS**

Name	Type	Area m2	Opening hours	Depth cm	Location	Signature Level Exclusive Pool
<b>Main Pool</b>	Family	4500	09:00am-06:00pm	155	Main Pool	-
<b>Coral Spa</b>	Adults	187.1	10:00am-00:00pm	155	Gp Lady Hamilton	✓
<b>Aquatic Park</b>	Relax	382.4	10:00am-08:00pm	1.45	Gp Lady Hamilton	-
	Children	800	10:00am-06:00pm	0.4	Gp Jamaica	-

 **KIDSClub**

	Baby Club	Mini Club	Teens Club
<b>Age</b>	1-3	4-12	13-18
<b>Schedule</b>	09:00am-08:00pm	09:00am-11:00pm	11:00am-00:00pm
<b>Location</b>	Gp Lady Hamilton	Gp Lady Hamilton	Gp Lady Hamilton

 **ENTERTAINMENT**

Activities	Sport	Facilities
Aerobic	Darts	Ping-pong
Various Games	Yoga	Volleyball
Zumba	Crafts	Tennis
Children's Entertainment	Night shows	Petanque
Diurnal animation	Billiards	Kajak
Live Music		Snorkeling
		Deep-sea fishing*
		Waterpolo
		Aqua-Volley
		Basketball
		Football
		Archery
		Catamaran
		Pedal boats
		Windsurfing
		Deep-sea fishing*
		Diving*
		Aqua-Basket
		Aqua-Gym
		Soccer field 1
		Beach volleyball court 1
		Basketball court 1
		Tennis courts 2
		Area Concerts
		Archery field
		Minigolf

**Sport**

Pickleball Courts 2

**Observations:** \* extra charge.



**ZENTROPIA PALLADIUM SPA & WELLNESS**

**Facilities**

Water slides 3  
Hot and cold water whirlpools 1  
Lap pool 1  
Foot shower with stones 1  
Hot Jacuzzi 1

Steam rooms 1  
Dry and moist sauna  
Relaxation area 1  
Cold Jacuzzi 1

**Services Spa**

Beauty  
Facial treatments  
Lockers

Massages  
Body treatments

**Fitness**

Gym  
Dressing room

**Observations:** SPA services with extra charge. Access to the Spa wet areas have extra charge. Only adults.  
Spa 8:00 am - 8:00 pm  
Gym 6:00 am - 9:00 pm  
Healthy bar 10:00 am - 6:00 pm



**SPA**



**MAGNESS SOULFUL SPA**



**WELLNESS**



**FITNIC POWER GYM**



**THE SIGNATURE LEVEL**

exclusive pool - Signature Level

Exclusive The Signature Level  
Lobby Bar

Priority booking in à la carte  
restaurants

Personal Guest Services

Exclusive The Signature Level guest  
wristband

Turn-down service in the evening

Exclusive amenities during the stay

Priority booking at the à la carte  
restaurants

Access to Zentropia Spa free of  
charge (water circuit)

Premium drinks menu included

10% discount on a selection  
Premium Food and Wine List  
Selection

Exclusive Signature Level welcome  
gift

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