

Last update: 23-04-2025





Family Selection At Grand Palladium Select Costa Mujeres

CATEGORY	5*
ADDRESS	Boulevard Calle Viabilidad Paseo Murejes, Mz 1, Lt 10, Sm 3 C.p 77400 Cancún, Quientana Roo, México.
TELEPHONE	+529988685200
E-MAIL	Efamilyhost.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
LAST REFURBISHED	2023
TYPE OF HOTEL	Holiday Resort, Family friendly .
BOARD BASIS	All Inclusive Premium.























RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken: 
Check-Out: 12pm	Card payment: 	Day pass*
Night pass*	Early Check In**	Late check out**
Upgrade*	Express Check-Out	Courtesy shower
Customer Service	Babysitter**	Fax Service*
Copy services*	Custody Service	Newspapers
Valet parking	Wake-up call	Bellboys

Observations: *Extra charge **Extra charge and upon request.



SERVICES

 Fire alarm	 WIFI Premium	 Room Service 24h
 Waiter service in the pool	 Waiter service on the beach	 Dine around**
 Car rental*	 Concierge service	 PC internet connection
 Pool towel	 Internal transport**	 Medical service***
 Laundry service*	 24-hour security	 Valet parking*
 Parking	 Bicycle parking	 Info Tours
 Shuttle service***	 Bali Beds***	

Observations: *Extra charge **On request ***Extra charge and on request



HOTEL FACILITIES

Lobbies 1	Buildings 2	Lifts: 1
Outdoor Jacuzzi	Swimming pools: 5	Miniclub /Babyclub /TeenClub
Conference rooms		Gym
Rest. Show cooking dine around 2	A la carte Rest.: 1	Rest. a la carte dine around 9
Restaurant-Gastronomic Performance 2	Wellness room*	Boutique•
Bars: 2	Num. rooms 180	Snack bar Dine Around 2
Sky Lounge Bar Dine Around 2	Sports Bar Dine Around 1	Bars Dine around• 24
Beach club Dine around• 2	Sporting facilities	Rafa Nadal Tennis Centre
Catholic Church	Gift Shop*	Hairdresser•
Jewelry•		

Observations: *Extra charge



ACCESS

Airport km: 29

Taxi min: 35

Approx price €: -



DISABLED

Accessible rooms: 2

Level access: Yes

Pool Access: Yes



BEACH

Beach Access: Acceso Directo

Lifeguard: Yes

Sand color: White Sand



B. CENTER

Banquet: 12

Total Area m2: 1500

Max Capacity: 900



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Heladería dine around					
Grand Gelateria	10:00am-06:00pm	-	-	-	Gp
À la Carte Restaurant Dine Around					
Portofino (Italian Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Zona De Village
El Dorado (Steak House)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Chang Thai (Thai Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Zona De Village
Sumptuori (Japanese Cuisine)	Dinner :06:00pm-11:00pm	✓	✓	-	Village
Boghali (Indian Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
La Adelita (Mexican Cuisine)	Dinner :06:00pm-11:00pm	-	-	-	Village
Restaurante La Boheme	Dinner :05:30pm-10:30pm	✓	-	-	Trs ***
Restaurante Tentazione	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Restaurante El Gaucho	Dinner :05:30pm-10:30pm	✓	✓	-	Trs ***
Pizzería dine around					
The Pizza Stop	12:00pm-05:00pm	-	-	-	Gp
Snack bar dine around					
Food Corner Gp	12:00pm-04:00pm	-	-	-	Gp
Food Corner Trs	12:00pm-04:00pm	-	-	-	Trs ***
Sport bar dine around					
Xtra Time Sports Bar	12:00am-12:00am	-	-	-	Zona De Village
Coffee shop dine around					
Piacere Coffee Shop	08:00am-11:00pm	-	-	-	Village
Other Bars Dine Around					
Bar Aqua	06:00pm-02:00am	-	-	-	Village
Habits Healthy Bar****	10:00am-08:00pm	-	-	-	Zentropia Palladium Spa & Wellness
Bar Theater	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	08:00am-04:00pm	-	-	-	Rafa Nadal Tennis Centre
Sky lounge dine around					
Eclipse Sky Bar	06:00pm-02:00am	-	-	-	Village
Gravity Sky Bar	06:00pm-02:00am	-	-	-	Trs ***
A la carte Restaurants					
The Nest	Breakfast :07:00am-11:00am Dinner :06:00pm-11:00pm	✓	-	-	Family Selection
Bars in Restaurants					
Bar (The Nest)	07:00am-11:00pm	✓	-	-	Family Selection
Restaurant -Gastronomic Performance-					
Chic Cabaret & Restaurant**	Dinner :07:30pm-11:00pm	✓	✓	-	Village
Le Petit Chef*	07:00pm-11:00pm	✓	✓	-	Gp
Pool bars					
Bar Es Niu	10:00am-06:00pm	-	-	-	Family Selection
Rest. Show Cooking "Dine around"					
Isla Blanca	Breakfast :07:00am-11:00am Lunch :12:30pm-03:30pm Dinner :06:30pm-10:30pm	-	-	-	Grand Palladium

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Restaurante Capricho	Breakfast: 07:00am-11:30am Lunch : 01:00pm-04:00pm	✓	✓	-	Trs ***
Bars in Rest. "Dine Around"					
Bar Portofino	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Portofino
Bar Adelita	Dinner : 06:00pm-11:00pm	-	-	-	Rest. Adelita
Bar Sumptuori	06:00pm-11:00pm	-	-	-	Dentro Del Restaurante Sumptuori
Bar El Dorado	Dinner : 06:00pm-11:00pm	-	-	-	Rest. El Dorado
Bar Chic Cabaret ***	Dinner : 08:00pm-11:00pm	✓	✓	-	Rest. Chic Cabaret
Bar Chang Thai	Dinner : 06:00pm-11:00pm	✓	✓	-	Rest. Chang Thai
Bar (Bhogali)	06:00pm-11:00pm	✓	✓	-	Dentro Del Restaurante Boghali En Zona De Village
Bar Poseidon	11:30am-04:30pm	-	-	-	Dentro Restaurante Posedon
Bar Santé (Tapeo & La Bohème)	05:30pm-11:00pm	-	-	-	Trs ***
Bar (El Gaucho)	10:30-10:30pm	✓	✓	-	Trs ***
Lobby bars "Dine Around"					
Costa Mujeres Lobby Bar	10:00am-11:00pm	-	-	-	Lobby Gp
Bar (Aurum)	06:00am-11:00pm	-	-	-	Trs ***
Pool bars "Dine Around"					
Splash Pool Bar	09:00am-08:00pm	-	-	-	Piscina Splash
Fizz Pool Bar	10:00am-06:00pm	-	-	-	Fizz Gp
	10:00am-07:00pm	-	-	-	Trs ***
Beach Bars "Dine Around"					
Dunan Beach Bar	10:00am-06:00pm	-	-	-	Beach - Family Selection
Gaia Beach Bar	10:00am-07:00pm	-	-	-	Trs ***
snack bar					
Food Corner Fs	12:00pm-04:00pm	-	-	-	Family Selection
Beach Club "Dine Around"					
Poseidon Beach Restaurant	Lunch : 11:30am-04:30pm	-	-	-	Gp
Restaurante Helios	Breakfast: 07:00am-11:00am Lunch : 12:30pm-04:00pm Dinner : 06:00-11:00pm	-	-	-	Trs ***

*Extra charge

** Adults over 18 with an extra charge

Observations: *** Adults over 18

**** Exclusive for Zentropia Palladium Spa & Wellness customers

ROOMS

TOTAL:180	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Number of rooms	81	18	17	18	8	11	13	6	5	3
m²	66	66	66	66	100	100	100	100	136	136
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	✓	✓	✓	✓	✓
Balinese bed on terrace	-	-	-	-	✓	-	-	-	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	✓	✓	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terrace with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TOTAL:180

	Fs Junior Suite Beachside	Fs Junior Suite Pool Access Beach Side	Fs Junior Suite Beachside Ocean View	Fs Junior Suite Beachside Panoramic Ocean View	Fs Junior Suite Swim Up Beachside	Fs Loft Suite Jacuzzi Terrace	Fs Loft Suite Jacuzzi Terrace Ocean View	Fs Loft Suite Jacuzzi Terrace Panoramic Ocean View	Fs Ambassador Suite Beachside	Fs Ambassador Suite Pool Access Beachside
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amenities "Family Selection"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cot***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
VIP-Services	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	✓	-	-	-	✓	-
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Breakfast private area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ground Floor	-	✓	-	-	✓	-	-	-	✓	✓
Pack and unpack suitcases	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Check-out Service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Beach bag	✓	✓	✓	-	✓	✓	✓	✓	✓	✓
Nightly amenity	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Umbrella	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Garden View	-	✓	-	-	✓	-	-	-	✓	-
Sea view	-	-	✓	-	-	-	✓	-	✓	-
Pool view	-	-	-	-	-	-	-	-	-	✓
Front sea view	-	-	-	✓	-	-	-	✓	-	-
Partial sea view	-	-	-	-	✓	-	-	-	-	-
Garden view	✓	-	-	-	-	✓	-	-	-	-
located a few steps from the beach	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
located near the pool	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

POOLS

Name	Type	Opening hours	Location
Splash Pool	Family	08:00am-08:00pm	Grand Palladium
Aqua Park	Children	08:00am-08:00pm	Grand Palladium
Fizz Pool	Family	08:00am-08:00pm	Grand Palladium
Trs Pool	Adults	08:00am-08:00pm	Trs

Name	Type	Opening hours	Location
Es Niu Pool	Family	08:00am-08:00pm	Family Selection



Baby Club

Kids Club

Teens Club



Amenities upon arrival	Preference list for stay	Exclusive house wine in restaurants
Preferential Rate for Chic Cabaret	Daily Premium Minibar	Nespresso coffee machine in rooms
Premium Drinks	Night Courtesy Service	Private reception with kids club area
Family Butler and Pool Butler Service	special bracelet	Exclusive restaurant for breakfast and dinner
Exclusive pool with sun loungers and food service	Exclusive beach area with loungers	

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