





## Family Selection At Grand Palladium Kantenah Resort & Spa


















<b>CATEGORY</b>	5*
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<b>LAST REFURBISHED</b>	2023
<b>TYPE OF HOTEL</b>	Holiday Resort, Events and Conferences, Family friendly .

### RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Express Check-Out	Currency exchange
Courtesy shower	Customer Service	Babysitter***
Fax Service*	Copy services*	Newspapers
Valet parking	Wake-up call	Porter
Bellboys		

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & on request.

### SERVICES

 Fire alarm	 WIFI Premium	 Room Service 24h
 Waiter service in the pool	 Waiter service on the beach	 Car rental*
 Concierge service	 Pool towel	 Internal transport**
 Medical service*	 Laundry service*	 24-hour security
 Parking	 Info Tours	 Shuttle service***
 Digital press	 Bali Beds***	

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & on request.

### HOTEL FACILITIES

Num. rooms: 169	Villas: 4	Buildings: 1
Lobbies: 1	Lifts: 1	Swimming pools: 6
Beach Club: 1	Show cooking Restaurants: 3	Bars: 18
A la carte Rest.: 11	Miniclub /Babyclub /TeenClub	Sporting facilities
Outdoor Jacuzzi	Catholic Church	Conference rooms•
Zentropia Palladium Spa & Wellness	Orchid garden	Boutique•
Gym	Hairdresser***	Family Selection
Gift Shop•	Chemist's•	Jewelry•

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & on request.



**ACCESS**

Airport km: 90

Taxi min: 90

Approx. price USD: 100-150



**DISABLED**

Accessible rooms: 1

Level access: Yes

Pool Access: Yes



**BEACH**

Beach Access: Yes

Lifeguard: Yes

Sand color: White



**B. CENTER**

Banquet: 3

Total Area m2: 137

Max Capacity: 200

 **BARS AND RESTAURANTS**

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<b>Show cooking Restaurants</b>					
<i>La Hacienda</i>	<b>Breakfast:</b> 07:00am-11:00am <b>Lunch :</b> 01:00pm-03:30pm <b>Dinner :</b> 06:00pm-10:30pm	-	✓	-	Gp Colonial
<i>El Gran Azul</i>	<b>Lunch :</b> 12:00pm-05:00pm	-	✓	-	Gp Colonial - Gp Kantenah
<i>La Dalia</i>	<b>Breakfast:</b> 07:00am-11:00am <b>Lunch :</b> 01:00pm-03:30pm <b>Dinner :</b> 06:00pm-10:30pm	-	✓	-	Gp White Sand
<b>A la carte Restaurants</b>					
<i>El Dorado (Steak House)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P Colonial
<i>La Adelita (Mexican Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P Colonial
<i>Sumptuori (Japanese Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P Kantenah
<i>Portofino (Italian Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P White Sand
<i>La Lola (Spanish Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P White Sand
<i>Ribs &amp; More (Steak House)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P White Sand
<i>Bahia E Brasa (Brazilian Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P White Sand
<i>Poseidón (Rice And Fish)</i>	<b>Dinner :</b> 06:30pm-10:00pm	✓	✓	-	G P White Sand
<i>The Nest*</i>	<b>Exclusive Family Selection guest - breakfast:</b> 07:00am-11:00am <b>Exclusive Family Selection guest - dinner:</b> 06:00pm-10:30pm	-	✓	-	Family Selection
<i>Chang Thai (Thai Cuisine)</i>	<b>Dinner :</b> 05:30pm-10:30pm	-	✓	-	G P Kantenah
<i>Chic Cabaret &amp; Restaurant**</i>	<b>Dinner :</b> 08:00pm-11:00pm	✓	✓	-	Trs Yucatan Hotel
<b>Lobby bars</b>					
<i>Colonial</i>	09:00am-01:00am	-	-	-	G P Colonial
<i>Kantenah</i>	09:00am-00:00am	-	-	-	G P Kantenah
<i>La Plaza</i>	07:00pm-00:00am	-	-	-	G P Colonial
<i>White Sand</i>	09:00am-00:00am	-	-	-	Gp White Sand
<b>Bars in Restaurants</b>					
<i>El Gran Azul</i>	10:00am-06:00pm	-	-	-	G P Colonial
<i>La Adelita - El Dorado</i>	05:30pm-10:30pm	-	✓	-	G P Colonial
<i>Sumptuori - Chang Thai</i>	05:30pm-10:30pm	-	✓	-	G P Kantenah
<i>Bahía E Brasa - Ribs &amp; More</i>	05:30pm-10:30pm	-	✓	-	G P White Sand
<i>La Lola - Portofino</i>	05:30pm-10:30pm	-	✓	-	G P White Sand
<b>Pool bars</b>					
<i>Secret Bar</i>	10:00am-00:00am	-	-	-	G P Colonial
<i>La Isla</i>	10:00am-07:00pm	-	-	-	G P White Sand
<i>Es Niu Pool Bar*</i>	<b>Exclusive for Family Selection client:</b> 10:00am-06:00pm	-	-	-	Family Selection
<b>Swim Up Bar</b>					
<i>Gran Azul</i>	<b>Summer:</b> 10:00am-08:00pm <b>Winter:</b> 10:00am-06:00pm	-	-	-	G P Colonial
<i>La Laguna</i>	<b>Summer:</b> 10:00am-08:00pm <b>Winter:</b> 10:00am-06:00pm	-	-	-	G P White Sand
<b>Beach Bars</b>					
<i>Las Olas</i>	10:00am-06:00pm	-	-	-	G P Colonial

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Beach Bar*	<b>Exclusive for Family Selection client:</b> 10:00am-06:00pm	-	-	-	Family Selection
Churchill	07:00pm-01:00am	-	-	-	G P Kantenah
<b>Sports Bar</b>					
Xtra Time Sport Bar	00:00am-00:00am	-	-	-	G P Colonial

Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the teppanyaki and the Poseidon restaurant. For groups of more than 10 people, please contact our Guest Services staff. The service of alcoholic beverages to persons under 18 is prohibited.

**Observations:**

\*Exclusive for clients of Family Selection.

\*\*Chic Cabaret & Restaurant has an extra charge for reservation fee.

 **ROOMS**

**TOTAL:169**

	Junior Suite Garden View	Junior Suite Swim Up	Junior Suite Rooftop Private Pool	Suite Beachside	Suite Swim Up Beachside	Suite Rooftop Private Pool	Ambassador Suite
Number of rooms	84	60	6	8	2	3	6
m <sup>2</sup>	37.12	37.12	51.5	103	103	103	73.28
2 double beds	-	✓	✓	-	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓
Separate shower	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	✓	-	-	✓
Double sink	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	✓	✓	✓
Separate living room	-	-	-	✓	✓	✓	✓
Combined bedroom and living room	✓	✓	✓	-	-	-	-
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓
Terrace with furniture	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓
Wall charger - type C	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV in the living room	-	-	-	✓	-	-	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board**	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓
Amenities "Family Selection"	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓
VIP-Services	✓	✓	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓
Turn-down service	✓	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓
Concierge service	✓	✓	✓	✓	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓
Digital press	✓	✓	✓	✓	✓	✓	✓



