

**Last update:** 16-04-2025



#### **Family Selection At Grand Palladium Kantenah** Resort & Spa

CATEGORY

**ADDRESS** 

Carretera Chetumal-Puerto Juárez Km, 256-100, Cp 77734

Municipio Solidaridad - Quintana Roo (México)

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LAST

2024

REFURBISHED **BOARD BASIS** 

All Inclusive 24 hrs .

**TYPE OF HOTEL** Holiday Resort, Events and Conferences.

## $\stackrel{\text{\tiny ch}}{\Box}$ reception services

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass***
Early Check In***	Late check out***	Upgrade***
Express Check-Out	Courtesy shower	Babysitter***
Wake-up call	Porter	Bellboys

**Observations:** \*Upon request \*\*Extra charge \*\*\*Extra charge and upon request

#### SERVICES

	Fire alarm	WIFI Premium
A Room Service 24h	ଞ୍ଜୁ Waiter service in the pool	$\stackrel{\Theta}{ extstyle  extstyle$
Car rental***	Concierge service	Pool towel
Beach towel	Internal transport**	Medical service***
₹ Free Wi-Fi		24-hour security
Parking	Info Tours	<b>⋧</b> Shuttle service***

\* Extra charge Observations: \*\*On request \*\*\*Extra charge and on request

## **✓** HOTEL FACILITIES

Villas 4	Lobbies 1	Lifts: 1
Swimming pools: 8	Outdoor Jacuzzi	Miniclub /Babyclub /TeenClub
Chemist's	Conference rooms	Zentropia Palladium Spa & Wellness*
Hammocks on the beach	Gym	Rest. Show cooking dine around 4
A la carte Rest.: 1	Rest. a la carte dine around 10	Restaurant-Gastronomic Performance 3
Jewelry	Boutique•	Bars: 3
Num. rooms 170	Bars Dine around• 23	Beach club Dine around• 2
Sporting facilities	Catholic Church•	Sports facilities

**Observations:** • Use and enjoyment at Grand Palladium Hotels & Resorts and TRS Yucatan Hotel.

**ACCESS** 

**b** DISABLED

BEACH

B. CENTER

Airport km: 90 Accessible rooms: 1 Lifeguard:







Approx. price USD: 120

**b** DISABLED





Taxi min: 90

Level access:

Beach Access: Sand color:

Total Area m2: 734

Kantenah 137m2 + 92m2
White Sand + 505m2
Grand Maya Coba //
TOTAL: 734m2 y 8 Salas

	UU DANS A	IID ILLUIAU		
Name	Opening hours	Reservation	Dress code	Location
À la Carte Restaurant Dine				
Around El Doradol	Lunch (05,20nm 10,20nm	,	,	Co Colonial
El Dorado La Adelita (Mexican Cuisine)	Lunch :05:30pm-10:30pm	✓ ✓	✓ ✓	Gp Colonial Gp Colonial
	<b>Dinner :</b> 05:30pm-10:30pm <b>Dinner :</b> 05:30pm-10:30pm	✓ ✓	<b>,</b>	•
Sumptuori (Japanese Cuisine) Chang Thai (Thai Cuisine)	<b>Dinner :</b> 05:30pm-10:30pm	<b>√</b>	<b>V</b>	Gp Kantenah Gp Kantenah
Portofino (Italian Cuisine)	<b>Dinner :</b> 05:30pm-10:30pm	,	,	Gp White Sand
Bahia E Brasa (Brazilian	<b>Diffile: .</b> 03.30pm-10.30pm	,	,	Gp White Sand
Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	•	•	·
La Paisana	<b>Dinner</b> :05:30pm-10:30pm	✓	✓	Gp White Sand
Gaucho	<b>Dinner :</b> 05:30pm-10:00pm	✓	✓	Trs Yucatan Hotel**
La Boheme	<b>Dinner :</b> 05:30pm-10:00pm	1	✓	Trs Yucatan Hotel**
Tentazione	<b>Dinner :</b> 05:30pm-10:30	✓	✓	Trs Yucatan Hotel**
Other Bars Dine Around				
Churchill Bar	07:00pm-01:00am	-	-	Gp Kantenah**
Full Moon Bar	05:00pm-01:00am	-	-	Trs Yucatan Hotel**
Habits Healthy Bar****	10:00am-06:00pm	-	-	Zentropia Palladium Spa & Wellness
Sport bar dine around				
Xtra Time Sports Bar	12:00am-12:00am	-	-	Gp Colonial
A la carte Restaurants				- " - " - " - " - " - " - " - " - " - "
The Nest	Breakfast:07:00am-11:00am Dinner:06:00pm-10:30pm	✓	✓	Family Selection Kantenah
Lobby bars				
Family Selection Kantenah Lobby Bar	09:00am-01:00am	-	-	Gp Kantenah - Fs Kantenah
Restaurant -Gastronomic				
Performance-				
Chic Cabaret & Restaurant	<b>Dinner</b> :08:00pm-11:00pm	✓	✓	Trs Yucatan Hotel***
Bravo Dinner & Dance	<b>Dinner :</b> 07:30pm-10:30pm	✓	✓	Gp White Sand*
Le Petit Chef	<b>Dinner</b> :06:00pm-10:00pm	✓	✓	Gp Kantenah*
Pool bars				
Es Niu Pool Bar	10:00am-06:00pm	-	-	Family Selection Kantenah
Beach Bars				
Sand Castle	10:00am-06:00pm	-	-	Family Selection Kantenah
Rest. Show Cooking "Dine around"				
La Hacienda	<b>Breakfast:</b> 07:00am-11:00am <b>Lunch:</b> 01:00pm-03:30pm	-	-	Gp Colonial
	<b>Dinner</b> :06:00pm-10:30pm			
El Gran Azul	Breakfast:07:30am-10:30am	_	1	Gp Colonial
El Gran Azar	<b>Lunch :</b> 12:30pm-04:00pm		·	op colonial
La Dalia	Breakfast:07:00am-11:00am	-	-	Gp Colonial
	Lunch :01:00pm-03:30pm			- P
	<b>Dinner</b> :06:00pm-10:30pm			
Capricho	Breakfast:07:00am-11:30am	✓	✓	Trs Yucatan Hotel**
	Lunch :12:30pm-02:30pm			
	<b>Dinner</b> :06:00pm-10:00pm			
Bars in Rest. "Dine Around"				
La Adelita Y El Dorado Waiting	05:30pm-10:30pm	-	✓	Gp Colonial
Bar				





Name	Opening hours	Reservation	Dress code	Location
Sumptuori Y Chang Thai Waiting Bar	05:30pm-10:30pm	-	1	Gp Kantenah
Bahía E Brasa Y La Paisana Waiting Bar	05:30pm-10:30pm	-	-	Gp White Sand
Portofino Waiting Bar	05:30pm-10:30pm	-	-	Gp White Sand
Lobby bars "Dine Around"				
Colonial Lobby Bar	09:00am-01:00am	-	-	Gp Colonial
Kantenah Lobby Bar	09:00am-01:00am	-	-	Gp Kantenah
White Sand Lobby Bar	09:00am-01:00am	-	-	Gp White Sand
Trs Yucatan Lobby Bar	10:00am-01:00am	-	-	Trs Yucatan Hotel**
Pool bars "Dine Around"				
La Orilla Pool Bar	10:00am-06:00pm	-	-	Gp Colonial
La Perla Pool Bar	10:00am-06:00pm	-	-	Gp White Sand
El Gran Azul Swim-Up Bar	10:00am-06:00pm	-	-	Gp Colonial - Gp Kantenah
La Laguna Swim-Up Bar	09:00am-06:00pm	-	-	Gp White Sand
El Secreto Pool Bar	10:00am-12:00am	-	-	Gp Colonial**
Gaia Bar	08:00am-06:00pm	-	-	Trs Yucatan Hotel**
Ío Bar	08:00am-06:00pm	-	-	Trs Yucatan Hotel**
Las Rocas Bar	10:00am-06:00pm	-	-	Trs Yucatan Hotel**
La Terraza Bar	10:00am-12:00pm	-	-	Trs Yucatan Hotel**
Beach Bars "Dine Around"				
La Jarra Bar	10:00am-06:00pm	-	-	Trs Yucatan Hotel**
Las Olas	11:00am-05:00pm	-	-	Gp Colonial
Beach Club "Dine Around"				
Poseidón Beach Restaurant	<b>Dinner</b> :05:30pm-10:30pm	1	-	Gp White Sand
Helios	Breakfast:07:00am-12:00am Lunch :12:30pm-03:30pm Dinner :06:00pm-10:00pm	/	/	Trs Yucatan Hotel**

Dinners at the themed restaurants are unlimited and subject to availability. The service of alcoholic beverages to minors under 18 is prohibited.

\*Extra charge

\*\*Exclusive for adults 18+

\*\*\*Extra charge and exclusive for adults 18+

\*\*\*Exclusive for guests of Zentropia Palladium Spa & Wellness

### **⊫**ROOMS

TOTAL:170									
Number of rooms	48	12	6	84	8	2	3	1	6
$m^2$	42	42	51.5	42	103	103	103	431	88
2 double beds	/	✓	/	/	✓	1	/	✓	1
King size bed	/	✓	/	1	✓	1	/	✓	1
Separate shower	1	✓	1	✓	✓	✓	✓	✓	1
Whirlpool bathtub	1	✓	1	/	✓	✓	✓	✓	1
Jacuzzi on the terrace	-	-	-	-	✓	-	-	✓	/
Double sink	1	✓	1	/	✓	✓	✓	✓	1
separate toilet.	1	✓	/	/	✓	1	-	✓	/
Second toilet	-	-	/	-	✓	1	/	✓	1
Sofa Bed	/	✓	/	/	✓	1	/	✓	1
Dining room	-	-	-	-	-	-	-	✓	-
Separate living room	-	-	-	-	✓	1	/	✓	1
Combined bedroom and living room	/	1	/	/	-	-	-	-	-
Terrace with furniture	/	✓	✓	1	✓	1	1	✓	1
3 terraces	-	-	-	-	-	-	-	✓	-
Bathrobe and slippers	/	✓	✓	1	✓	✓	✓	✓	✓
Minibar	1	✓	/	/	✓	/	/	✓	1
	/	/	/	/	/	/	/	/	/





TOTAL:17	0

USB-Charger	/	1	1	1	1	1	<b>✓</b>	1	✓
Wall charger - type C	/	✓	✓	✓	✓	✓	✓	/	✓
Flat-screen TV 55"	1	✓	✓	✓	✓	✓	✓	1	✓
Flat-screen TV in the living room	-	-	-	-	1	✓	✓	✓	✓
Electronic safe	1	/	✓	✓	1	✓	✓	/	✓
Iron and ironing board	1	✓	✓	✓	✓	✓	✓	/	/
Tea and coffee-making facilities	1	✓	1	1	/	/	✓	/	/
Bar counter	-	-	-	-	-	-	-	-	/
Nespresso coffee maker	1	✓	✓	✓	/	/	✓	/	/
Bathroom amenities	1	✓	✓	✓	/	✓	✓	1	✓
Amenities "Family Selection"	1	✓	1	/	/	✓	/	1	/
Hair dryer	1	✓	✓	✓	✓	✓	✓	/	/
Wake-up call	1	✓	/	/	/	/	/	1	/
Rooms for disabled guests	1	-	-	-	-	-	-	-	-
Desk	1	1	1	1	1	1	1	/	/
WIFI	/	1	1	1	1	1	1	/	/
Magnifying mirror	1	/	1	1	1	1	/	/	/
Full length mirror	1	/	/	/	/	/	/	/	/
Pool towels	/	/	1	1	/	1	/	/	/
Cordless phone	1	/	/	/	1	/	/	/	/
Wine cellar	-	-	-	-	1	/	/	/	-
Private swimming pool with hydromassage	-	-	1	-	-	1	1	1	-
Butler service	1	1	1	1	/	/	1	/	/
Concierge service	/	/	/	/	/	/	/	/	/
Air conditioning	/	1	1	1	/	1	1	/	/
Black out curtains	/	/	1	1	/	/	1	/	/
Crib**	1	1	1	1	1	1	/	/	/
Two floors	-	-	/	-	-	/	/	/	-
24-hour room service	1	1	1	1	1	1	/	/	/
	/	/	/	/	/	/	/	/	/
Non smoking	/	/	/	/	/	/	/	/	/
Ground Floor	/	/	-	-	-	-	-	-	-
Nightly amenity	/	/	/	/	/	/	/	/	/
Umbrella	/	/	/	/	/	/	/	/	/
Front sea view	-	/	/	-	/	<i>,</i>	/	/	-
Garden view	/	-	-	/	-	-	-	-	_
Roof Top view	-	-	/	<u>.</u>	-	-	/	/	-
located a few steps from the beach	-	/	/	-	1	1	, ,	✓	-

**Observations:** Exclusive PTC\*

## <sup>⊉</sup>POOLS

Name	Туре	Opening hours	Area mi	2 Depth cm	Location
El Secreto Pool	Adults	10:00am-12:00am	166	160	Gp Colonial**
Parque Acuático Infantil	Children	10:00am-06:00pm	757	40	Gp Colonial - Gp Kantenah
White Sand Pool	Family	10:00-06:00pm	3678	150	Gp White Sand
Es Niu Pool	Family	10:00am-06:00pm	1920	120	Family Selection At Grand Palladium Kantenah*
Infinity	Adults	08:00am-06:00pm	1279	140	Trs Yucatan Hotel**
Las Rocas	Adults	10:00-06:00pm	832	150	Trs Yucatan Hotel**
La Terraza	Adults	10:00am-06:00pm	192	150	Trs Yucatan Hotel, Solo Para Adultos**
Piscina Colonial-Kantenah	Family	10:00am-06:00pm	3544	160	Gp Colonial - Gp Kantenah

Observations: \*Exclusive for Family Selection guests \*\*Exclusive for adults 18+





## KIDSCLUB

	Baby Club	Mini Club	Junior Club	
Age	1-3	4-12	13-18	
Schedule	09:00am-05:00pm	09:00am-05:00pm	11:00am-12:00pm	
Location	Gp Colonial	Gp Colonial	Gp Kantenah	

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$\bigcirc$	EN <sup>-</sup>	ΓERΊ	ΓΑΙΙ	NΜ	ENT

Activities		Sport		Facilities	
Aerobic	Various Games	Basketball	Volleyball	Soccer field	Beach volleyball court
Yoga	Pilates	Football	Tennis	Basketball cou	rt Archery field
Zumba	Crafts	Archery	Paddle	Tennis courts	Minigolf
Children's	Night shows	Aqua-Volley	Aqua-Gym		
Entertainment		Ping-Pong	Pickleball Courts		
Diurnal animation	Billiards				
Live Music					

# ZENTROPIA PALLADIUM SPA & WELLNESS Services Spa Fitness

FacilitiesServices SpaFitneSteam roomsHot and cold water<br/>whirlpoolsBeautyMassagesGymDry and moist saunaRelaxation area

Cold Jacuzzi Hot Jacuzzi

**Observations:** Access to the Spa wet areas has an extra charge and is for adults only. All Spa services have an extra charge. There are services available for minors.

### **FAMILY SELECTION**

Private reception with kids club area	Family Butler and Pool Butler Service	special bracelet
Exclusive restaurant for breakfast and dinner	Exclusive pool with sun loungers and food service	Exclusive beach area with loungers
Amenities upon arrival	Preference list for stay	Exclusive house wine in restaurants
Guaranteed reservation in restaurants	Daily Premium Minibar	Nespresso coffee machine in rooms
Premium Drinks	Night Courtesy Service	

**Observations:** Premium drinks available in Family Selection restaurants, TRS, and selected bars.

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