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Family Selection At Grand Palladium Kantenah Resort & Spa

CATEGORY 5

ADDRESS

Carretera Chetumal-Puerto Juárez Km, 256-100, 77710

Municipio Solidaridad - Quintana Roo (México)

TELEPHONE +52 9848 772100

FAX +52 9848 772105
E-MAIL Customercare.riviera@palladiumhotelgroup.com

WEB Palladiumhotelgroup.com

LAST

REFURBISHED 20

TYPE OF HOTEL Holiday Resort, Events and Conferences, Family friendly.

$\stackrel{\text{\tiny a}}{\Box}$ reception services

24-hour service	Check-in: 3 pm		Check-Out: 12pm
Languages spoken:	Card payment:	COOK WISA	Day pass*
Night pass*	Early Check In***		Late check out***
Upgrade***	Express Check-Out		Currency exchange
Courtesy shower	Customer Service		Babysitter***
Fax Service*	Copy services*		Newspapers
Valet parking	Wake-up call		Porter
Bellboys			

Observations: *Extra charge **On request ***Extra charge & on request.

△ SERVICES

Fire alarm	WIFI Premium	Room Service 24h
Waiter service in the pool	്പ് Waiter service on the beach	🖺 Car rental*
Concierge service	Pool towel	Internal transport**
■ Medical service*	⊖ Laundry service*	24-hour security
P Parking	Info Tours	孝 Shuttle service***
Digital press		

✓ HOTEL FACILITIES

Num. rooms: 169	Villas: 4	Buildings: 1
Lobbies: 1	Lifts: 1	Swimming pools: 6
Beach Club: 1	Show cooking Restaurants: 3	Bars: 18
A la carte Rest.: 11	Miniclub /Babyclub /TeenClub	Sporting facilities
Outdoor Jacuzzi	Catholic Church	Conference rooms•
Zentropia Palladium Spa & Wellness •	Orchid garden	Boutique•
Gym	Hairdresser***	Family Selection
Gift Shop•	Chemist's•	Jewelry•

Observations: *Extra charge **On request ***Extra charge & on request.





ACCESS Airport km: 90	 DISABLED Accessible rooms: 1	BEACH Beach Access: Yes		B. Banquet: 3	CENTER		
Taxi min: 90	Level access: Yes				m2. 127		
			Lifeguard: Yes		Total Area m2: 137		
Approx. price USD: 100-150	Pool Access: Yes	Sand color: White		Max Capaci	ty: 200		
	BARS AND	RESTAURANTS	_				
Name 	Opening hours	Reservation	Dress code	Smoking area	Location		
Show cooking Restaurants							
La Hacienda	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	1	-	Gp Colonial		
El Gran Azul	Lunch : 12:00pm-05:00pm	-	1	-	Gp Colonial - Gp Kantenah		
La Dalia	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	1	-	Gp White Sand		
A la carte Restaurants							
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	-	1	-	G P Colonial		
La Adelita (Mexican Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P Colonial		
Sumptuori (Japanese Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P Kantenah		
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	-	1	-	G P White Sand		
La Lola (Spanish Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	G P White Sand		
Ribs & More (Steak House)	Dinner : 05:30pm-10:30pm	-	/	-	G P White Sand		
Bahia E Brasa (Brazilian Cuisine)	Dinner : 05:30pm-10:30pm	-	/	-	G P White Sand		
Poseidón (Rice And Fish)	Dinner :06:30pm-10:00pm	✓	1	-	G P White Sand		
The Nest*	Exclusive Family Selection gue breakfast:07:00am-11:00am Exclusive Family Selection gue dinner:06:00pm-10:30pm		✓	-	Family Selection		
Chang Thai (Thai Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P Kantenah		
Chic Cabaret & Restaurant**	Dinner : 08:00pm-11:00pm	✓	✓	-	Trs Yucatan Hotel		
Lobby bars							
Colonial	09:00am-01:00am	=	-	-	G P Colonial		
Kantenah	09:00am-00:00am	-	-	-	G P Kantenah		
La Plaza	07:00pm-00:00am	-	-	-	G P Colonial		
White Sand	09:00am-00:00am	-	-	-	Gp White Sand		
Bars in Restaurants	10:00am-06:00pm				C.D.Calanial		
La Adelita - El Dorado	05:30pm-10:30pm	-	-	-	G P Colonial G P Colonial		
Sumptuori - Chang Thai	05:30pm-10:30pm	-	/	-	G P Kantenah		
Bahía E Brasa - Ribs & More	05:30pm-10:30pm	_	/		G P White Sand		
La Lola - Portofino	·	<u>-</u>	,	_	G P White Sand		
Pool bars	03.30p 10.30p				o i wince sund		
Secret Bar	10:00am-00:00am	-	-	-	G P Colonial		
La Isla	10:00am-07:00pm	-	-	-	G P White Sand		
Es Niu Pool Bar*	Exclusive for Family Selection 10:00am-06:00pm	client: -	-	-	Family Selection		
Swim Up Bar	'						
Gran Azul	Summer:10:00am-08:00pm Winter:10:00am-06:00pm	-	-	-	G P Colonial		
La Laguna	Summer:10:00am-08:00pm Winter:10:00am-06:00pm	-	-	-	G P White Sand		
Beach Bars	Timeerizo.oodiii oo.oopiii						
Las Olas	10:00am-06:00pm	-	-	-	G P Colonial		





Name	Opening hours	Reservation	Dress code	Smoking area	Location
Beach Bar*	Exclusive for Family Selection client: 10:00am-06:00pm	-	-	-	Family Selection
Churchill	07:00pm-01:00am	-	-	-	G P Kantenah
Sports Bar Xtra Time Sport Bar	00:00am-00:00am	-	-	-	G P Colonial

Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the teppanyaki and the Poseidon restaurant. For groups of more than 10 people, please contact our Guest Services staff. The service of alcoholic beverages to persons under 18 is prohibited.

⊟ROOMS

TOTAL:169	Junior Suite Garden View	Junior Suite Swim Up	Junior Suite Rooftop Private Pool	Suite Beachside	Suite Swim Up Beachside	Suite Rooftop Private Pool	Ambassador Suite
Number of rooms	84	60	6	8	2	3	6
m²	37.12	37.12	51.5	103	103	103	73.28
2 double beds	-	1	1	-	-	-	✓
King size bed	1	1	1	1	1	1	/
Separate shower	1	1	1	/	1	/	✓
Whirlpool bathtub	1	1	1	1	1	1	/
Jacuzzi on the terrace	-	-	-	/	-	-	✓
Double sink	1	/	/	/	/	/	/
separate toilet.	1	1	1	/	1	/	/
Sofa Bed	1	1	1	1	1	1	/
Separate living room	-	-	-	/	1	/	✓
Combined bedroom and living room	1	/	1	-	-	-	-
Balcony or terrace	/	1	1	/	1	/	/
Terrace with furniture	✓	✓	✓	/	/	/	/
Bathrobe and slippers	1	1	1	/	1	/	✓
Minibar	1	1	1	1	1	1	/
	/	/	1	1	1	1	1
Wall charger - type C	1	/	1	/	/	/	1
Flat-screen TV 55"	/	1	1	1	1	1	1
Flat-screen TV in the living room	-	-	-	/	-	-	1
Electronic safe	/	/	1	1	1	1	1
Steam iron	1	/	1	1	1	1	1
Iron and ironing board**	/	/	1	1	1	1	1
Tea and coffee-making facilities	1	/	1	/	/	/	1
Nespresso coffee maker	/	1	1	1	1	1	1
Bathroom amenities	1	/	1	/	✓	/	1
Amenities "Family Selection"	/	/	1	1	1	1	1
Hair dryer	1	/	1	1	1	1	1
Wake-up call	/	/	1	1	1	1	1
VIP-Services	1	/	1	1	1	1	1
Desk	/	/	1	/	/	/	/
WIFI	1	/	1	/	✓	/	1
Magnifying mirror	/	/	1	1	/	/	1
Full length mirror	1	/	1	1	/	1	1
Pool towels	/	/	1	1	/	1	/
Turn-down service	1	/	1	1	/	1	1
Cordless phone	/	/	/	/	/	/	/
Concierge service	/	✓	/	/	/	1	/
Butler service	/	/	/	/	/	/	/
Digital press	1	✓	1	1	/	✓	1
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^{*}Exclusive for clients of Family Selection.
**Chic Cabaret & Restaurant has an extra charge for reservation fee.



TOTAL:169	Junior Suite Garden View	Junior Suite Swim Up	Junior Suite Rooftop Private Pool	Suite Beachside	Suite Swim Up Beachside	Suite Rooftop Private Pool	Ambassador Suite
Centralized air conditioning	/	✓	/	/	✓	/	✓
Black out curtains	/	✓	✓	✓	✓	✓	✓
Crib**	/	✓	1	1	✓	1	1
24-hour room service	1	✓	1	1	✓	✓	✓
	/	✓	1	1	✓	✓	1
Non smoking	1	✓	1	1	✓	✓	✓
Sea view	-	-	-	1	-	-	-
Garden view	1	✓	1	-	✓	✓	✓
Free parking	/	✓	1	1	✓	✓	1

Observations: *Extra charge **On request ***Extra charge & on request. |r|n

[⊉]POOLS

Name	Туре	Opening hours	Area m2	2 Depth cm	Location
Main Pool Colonial-Kantenah	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	Gp Colonial - Gp Kantenah
El Secreto	Relax	10:00am-12:00pm	166	160	Gp Colonial
Aquatic Park	Children	09:00am-06:00pm	757	40	Gp Kantenah - Gp Colonial
La Isla	Relax	10:00am-07:00pm	453	150	Gp White Sand
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	Gp White Sand
Family Selection Pool*	Family	10:00am-06:00pm	1920		Fs Kantenah

By law, the use of glass containers is prohibited in the swimming pool area. All beverages and food are served in or on plastic glasses and observations:

KIDSCLUB

	Baby Club	Mini Club	Teens Club
Age	1-3	4-12	13-18
Schedule	09:00am-05:00pm	09:00am-05:00pm	04:00pm-12:00am
Location	Gp Colonial	Gp Colonial	Gp Kantenah

© ENTERTAINMENT

Activities		Sport		Facilities	
Aerobic	Darts	Ping-pong	Basketball	Soccer field 2	Beach volleyball court
Various Games	Yoga	Volleyball	Football		2
Zumba	Crafts	Tennis	Air rifle shooting	Basketball court 2	Archery field
Children's	Night shows	Archery	Paddle	Rifle range	Paddle court 2
Entertainment	•	Petanque	Catamaran	Tennis courts 6	Multi-purpose courts 2
Diurnal animation	Billiards	Kajak	Snorkeling	Minigolf	
Live Music		Windsurfing	Deep-sea fishing*		
		Diving*	Shuffleboard		
		Waterpolo	Aqua-Volley		
		Aqua-Gym			

ZENTROPIA PALLADIUM SPA & WELLNESS

FacilitiesServices SpaFitnessSteam rooms 2Dry and moist saunaBeautyMassagesGymDressing roomRelaxation area 2Foot shower withFacial treatmentsBody treatments

Lockers

"Eco meditative" cold Cold Jacuzzi

bath 1

Hot Jacuzzi Round Jacuzzi with gooseneck

stones 1



 $[*]Exclusive \ for \ clients \ of \ Family \ Selection.$



Facilities

 $\textbf{\textit{Observations:}} \ \ \text{SPA services with extra charge.} \ \ \text{Access to the Spa wet areas have extra charge.} \ \ \text{Only adults.}$

₩ FAMILY SELECTION

Premium Drinks	Night Courtesy Service	Private reception with kids club area
Family Butler and Pool Butler Service	special bracelet	Nightly turndown service
Exclusive restaurant for breakfast and dinner	Exclusive pool with sun loungers and food service	Exclusive beach area with loungers
Amenities upon arrival	Preference list for stay	Exclusive house wine in restaurants
Guaranteed reservation in	Preferential Rate for Chic Cabaret	Daily Premium Minibar



