





## T R S Coral Hotel

<b>CATEGORY</b>	5*
<b>ADDRESS</b>	Vialidad Paseo Mujeres, 77400 Cancun, Qroo, México
<b>TELEPHONE</b>	+529988685200
<b>E-MAIL</b>	Info.costamujeres@palladiumhotelgroup.com
<b>WEB</b>	Palladiumhotelgroup.com
<b>BUILT</b>	2018
<b>TYPE OF HOTEL</b>	Holiday Resort, adults only, Events and Conferences.
<b>BOARD BASIS</b>	All Inclusive Premium.
<b>MEMBER OF</b>	Leading Hotels Of The World

**Observations:** All guests can enjoy the facilities and Grand Palladium services.




















### RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Early Check In**
Late check out**	Upgrade***	Currency exchange
Courtesy shower	Customer Service	Fax Service*
Copy services*	Postal service	Custody Service
Valet parking	Wake-up call	Porter
Bellboys		

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & On request



### SERVICES

 Free Wi-Fi	 PC internet connection	 Room Service 24h
 Waiter service in the pool	 Waiter service on the beach	 Car rental*
 Fire alarm	 Concierge service	 Beach towel
 Pool towel	 Internal transport**	 Medical service*
 Laundry service*	 24-hour security	 Dine around*
 Parking	 Info Tours	

**Observations:** \*Extra charge \*\*On request



### HOTEL FACILITIES

Num. rooms: 454	Lobbies: 1	Lifts:
Swimming pools: 1	Swimming pools•: 2	Buildings: 3
Beach Club: 1	Rest. Cabaret: 1	A la carte Rest.: 5
Bars: 8	A la carte Rest. "Dine around"•: 6	Beach club "Dine around"•: 1
Bars "Dine around"•: 18	Rest. "Dine Around"•: 1	Gym •
Catholic Church•	Conference rooms•	Zentropia Palladium Spa & Wellness •
Sporting facilities•	Boutique•	Hairdresser•
Jewelry•	Gift Shop•	Chemist's•

**Observations:** • Use and enjoyment at Grand Palladium Hotels & Resorts.



#### ACCESS

Airport km: 29



#### DISABLED

Accessible rooms: 6



#### BEACH

Beach Access: Direct



#### B. CENTER

Banquet: 12•


**ACCESS**

Taxi min: 35

Approx. price USD: 50


**DISABLED**

Level access: Yes

Pool Access: Yes


**BEACH**

Lifeguard: Yes

Sand color: White


**B. CENTER**

Total Area: 1500•

Max Capacity: 900•

 • Salons located in Grand  
**Observations:** Palladium Hotels &  
 Resorts.

**BARS AND RESTAURANTS**

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<b>A la carte Restaurants</b>					
La Boheme (French Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
Chic (Show Dinner)	<b>Dinner</b> :08:00pm-11:00pm	✓	✓	-	Village
Capricho	<b>Breakfast</b> :07:00am-11:00am <b>Lunch</b> :12:30pm-03:30pm	-	-	-	T R S Coral Hotel
Tentazione (Italian Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
El Gaucho (Cooking Argentina)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
Helios	<b>Dinner</b> :06:00pm-11:00pm	-	✓	-	T R S Coral Hotel
<b>Beach Club</b>					
Helios (Mediterranean Restaurant)	<b>Breakfast</b> :07:00am-11:00am <b>Lunch</b> :12:30pm-03:30pm	-	-	-	T R S Coral Hotel
<b>Lobby bars</b>					
Aurum	06:00am-01:00am	-	-	-	T R S Coral Hotel
<b>Bars in Restaurants</b>					
Santé (Tapeo & La Bohème)	05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
Bar (Chic Cabaret & Restaurant)	08:00pm-11:00pm	-	✓	-	Village
Bar (El Gaucho)	05:30pm-10:30pm	-	✓	-	T R S Coral Hotel
<b>Swim Up Bar</b>					
Ío	08:00am-08:00pm	-	-	-	T R S Coral Hotel
<b>Beach Bars</b>					
Beach Bar	10:00am-06:00pm	-	-	-	Beach
<b>Rest. Show Cooking "Dine around"</b>					
Isla Blanca	<b>Breakfast</b> :07:00am-11:00am <b>Lunch</b> :01:00pm-03:30pm <b>Dinner</b> :06:00pm-10:30pm	-	-	-	Grand Palladium
<b>A la carte Rest. "Dine around"</b>					
El Dorado (Steak House)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Portofino (Italian Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
La Adelita (Mexican Kitchen)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Chang Thai (Thai Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Sumptuori (Japanese Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Boghali (Indian Cuisine)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
<b>Bars "Dine around"</b>					
Xtra Time Sports Bar	00:00am-00:00am	-	-	-	Village
Piacere	10:00am-00:00pm	-	-	-	Village
Eclipse Sky Bar	05:00pm-00:00am	-	-	-	Village
<b>Bars in Rest. "Dine Around"</b>					
Bar (Portofino)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Bar (La Adelita)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Bar (Sumptuori)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Bar (El Dorado)	<b>Dinner</b> :05:30pm-10:30pm	-	✓	-	Village
Bar (Chang Thai)	05:30pm-10:30pm	-	✓	-	Village
Bar (Bhogali)	05:30pm-10:30pm	-	✓	-	Village
<b>Lobby bars "Dine Around"</b>					
Costa Mujeres	10:00am-00:00am	-	-	-	Grand Palladium
<b>Swim Up Bar "Dine around"</b>					
Splash	10:00am-08:00pm	-	-	-	Grand Palladium

Name	Opening hours	Reservation	Dress code	Smoking area	Location
<i>Fizz</i>	10:00am-08:00pm	-	-	-	Grand Palladium
<b>Other bars</b>					
<i>Habits Healthy Bar**</i>	09:00am-08:00pm	-	-	-	Zentropia Spa & Wellness
<i>Bar Teatre</i>	07:30pm-11:00pm	-	-	-	Village
<i>Rafa Nadal Tennis Centre Bar</i>	09:00am-05:00pm	-	-	-	
<b>Pool bars "Dine Around"</b>					
<i>Aqua</i>	05:00pm-00:00am	-	-	-	Village
<b>Sky Lounge Bar</b>					
<i>Gravity</i>	06:00pm-02:00am	-	-	-	T R S Coral Hotel
<b>Beach Club "Dine Around"</b>					
<i>Poseidón Beach Club</i>	11:00am-06:00pm	-	-	-	Grand Palladium

\*Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda (except Chic) are required in all a la carte restaurants.

**Observations:** For TRS guests, Chic Cabaret & Restaurant has an extra cost, reservation fee of 35 USD per person.

\*\* Exclusive for clients of Zentropia Palladium Spa & Wellness

Enjoy the "Dine around" service at Grand Palladium Hotels & Resorts restaurants.

### ROOMS

<b>TOTAL:454</b>	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Junior Suite Swim Up	Junior Suite Swim Up Beachside	Junior Suite Swim Up Beachside Ocean View	Loft Suite Jacuzzi Terrace	Loft Suite Jacuzzi Terrace Ocean View	Loft Suite Beachside Ocean View
Number of rooms	176	38	19	35	67	15	6	46	31	21
m <sup>2</sup>	66	66	66	66	67	67	67	100	100	100
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	-	✓	-
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Hydromassage bath in the room	-	-	-	-	-	-	-	✓	-	-
Jacuzzi on the terrace	-	-	-	-	-	-	-	✓	✓	✓
-	-	-	-	-	-	-	-	✓	-	✓
Balinese bed on terrace	-	-	-	-	✓	-	✓	-	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	-	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	✓	✓	✓
Sofa Bed	-	-	-	-	✓	✓	✓	-	-	-
Separate living room	-	-	-	-	-	-	-	✓	✓	✓
Combined bedroom and living room	✓	✓	✓	✓	✓	✓	✓	-	-	-
Terrace with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bluetooth speaker *	✓	✓	✓	-	-	✓	✓	-	-	-
Speaker with Bluetooth	-	-	-	✓	-	-	-	✓	✓	✓
Flat-screen TV 55"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	✓	✓	✓	✓	✓	✓	-	✓	✓	-
Iron and ironing board**	✓	-	-	-	✓	✓	✓	-	-	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Bar counter	-	-	-	-	-	-	-	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	✓	-	-	-	-	-	-	-	-	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

**TOTAL:454**

	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Junior Suite Swim Up	Junior Suite Swim Up Beachside	Junior Suite Swim Up Beachside Ocean View	Loft Suite Jacuzzi Terrace	Loft Suite Jacuzzi Terrace Ocean View	Loft Suite Beachside Ocean View
WiFi	✓	-	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Erotic kit*	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Aromatherapy*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Turn-down service	-	-	✓	✓	✓	✓	-	-	✓	-
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Private check in service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	✓	✓	✓	-	-	-
Two floors	-	-	-	-	-	-	-	✓	✓	✓
adults only	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron*	-	✓	✓	-	-	-	✓	-	-	-
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ironing Service (max. 2 pieces per person)	-	-	-	✓	-	✓	-	-	✓	✓
Spa Tub preparation**	✓	✓	-	✓	-	-	-	✓	-	-
Whirlpool preparation***	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Preferential Balinese beds**	✓	✓	✓	-	✓	✓	✓	-	✓	✓
Nightly amenity	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Umbrella	-	-	-	✓	-	-	-	-	-	-
Sea view	-	✓	-	✓	-	-	✓	-	✓	✓
Garden view	✓	-	-	-	✓	-	-	✓	-	-
Pool view	-	-	-	-	-	✓	✓	-	-	-
located a few steps from the beach	-	-	✓	✓	-	✓	✓	-	-	✓
located near the pool	-	-	-	-	-	✓	-	-	-	-
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	-	-	-	-	✓	-	-	✓	-	-

**Observations:** \*Extra charge

**POOLS**

Name	Type	Area m2	Opening hours	Depth cm	Location
<b>Main Pool Royal Suites</b>	Adults	1619,09	08:00am-08:00pm	150	T R S Coral
<b>Secondary</b>	Family	382.62	08:00am-08:00pm	150	G P Costa Mujeres•
<b>Pool 1 G P Costa Mujeres</b>	Family	2068.47	08:00am-08:00pm	150	G P Costa Mujeres•

**Observations:** • Use and enjoy of swimming pools located in Grand Palladium Hotels & Resorts.

**ENTERTAINMENT**

Activities	Sport	Facilities
Aerobic	Various Games	Football
Yoga	Pilates	Tennis
Zumba	Night shows	Catamaran
Diurnal animation	Billiards	Kajak
Live Music		Snorkeling
		Deep-sea fishing*
		Diving*
		Shuffleboard
		Waterpolo
		Aqua-Volley
		Aqua-Gym

**Observations:** \*Extra charge. Activities, sports and facilities of use at Grand Palladium Hotels & Resorts.



**ZENTROPIA PALLADIUM SPA & WELLNESS**

**Facilities**

Water slides	Hot and cold water whirlpools
Dry and moist sauna	Relaxation area
"Eco meditative" cold bath	Hot Jacuzzi 1
Ice cabin	Sensations shower

**Services Spa**

Beauty
Facial treatments
Lockers

Massages
Body treatments

**Fitness**

Gym	Dressing room
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**Observations:** Facilities and services of use at Grand Palladium Hotels & Resorts with exclusive benefits for TRS clients. Free access to the wet areas of the Spa and gym. Spa services have an extra charge.

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